REGULATIONS & COURSE CONTENT

OF

MASTER OF BUSINESS ADMINISTRATION (MBA)

(Under semester system)



POST GRADUATE DEPARTMENT OF BUSINESS MANAGEMENT FAKIRMOHAN UNIVERSITY BALASORE, ODISHA-756019

(Effective from the academic session 2022-23)

About the Department

The Department of Business Management came into existence in the year 2004 .It has been imparting teaching in Business Administration, leading to MBA degree and sincerely attempts to prepare professionals in management and related area for corporate and non-corporate sectors including Government and developmental institutions.

Programme Objectives

- 1. To develop competency of the students by emphasising on business and domain knowledge
- 2. To develop competency of the students by equipping students with right kind of skills
- 3. To develop competency of the students to understand business-eco system and strengthen decision making capability
- 4. To inculcate strong values and entrepreneurial mindset

Programme Outcomes

The programme specific outcomes is to develop MBA professionals by achieving following outcomes.

- 1. Develop understanding on business environment and functional areas
- 2. Develop effective communication and soft skills
- 3. Develop data handling and analytical skills
- 4. Demonstrate ability to apply business and domain knowledge to solve real life problems
- 5. Develop critical thinking, problem solving and decision making & entrepreneural skills
- 6. Develop strong sense of ethics, values and decision making skills.

Regulation

The duration of MBA course shall be two academic years spread over four semesters. Each academic year shall have two semesters. Each semester is of six months duration with minimum 90 teaching days in a semester. The 1st Semester shall commence ordinarily within one week after the last date of admission fixed by the Department. The 3rd Semester shall commence ordinarily from the middle of July. The 2nd and 4th Semesters shall commence ordinarily from 1st week of January.

At the end of second semester, all students shall have to undergo a summer training program of **6 to 8weeks** weeks(During last week of May to 2nd week of July) in an Industrial, Business or Service organization by taking up a project study. The conditions of successful completion of summer training shall not be deemed to have been satisfied, unless a student undergoes the same under the supervision of an external guide in the organization as approved by the concerned organization and one internal guide approved by the Department. At the end of the internship the student has to obtain the Internship certificate from concerned organisation. Each student will be required to submit three copies of project report to the Department for the work undertaken during this period for the purpose of evaluation in the 3rd semester

Ordinarily the odd Semester (1st & 3rd) examinations shall commence from last week of December and the even Semester ($2^{nd} & 4^{th}$) examinations shall commence from 1st week of May . However, there shall be a minimum of 90 teaching days for each semester before the commencement of examination.

In a semester, each theory paper carries 100 full marks and 04 credit and total credit for completing the programme is 128. There shall be continuous internal assessment of 40 marks(explained in table 1a) and rest 60 marks(explained in table 2a) for End-Term(University examination). For the papers CPT 105 Business Communication and CPT 108 IT for Managers the total mark for each paper is 50 and is of 2 credit. For these papers continuous internal assessment is of 20 marks(explained in table 1b) and rest 30 marks are for end-term assessment is of 30 marks(explained in table 2b). The evaluation pattern for End-term examination for such papers having practical component namely, CPL 105 Business Communication Skill Lab and CPL108 IT Skill Lab), is explained in table 3a and 3b. A candidate failing to appear the internal test shall be allowed to reappear it only under following conditions:

- 1. If the candidate is sick during the period of examination and produce medical certificate.
- 2. In case the candidate is representing University in Sports/Cultural/Allied activity subject to documentary evidence.
- 3. In case of demise of candidate's Father/Mother/Close Relative
- 4. The decision has to be taken by teacher council based on evidence

Further, improvement for internal test shall not be allowed.

The internal assessment shall be conducted during the class hours of the respective course teachers in a particular day. However, other classes shall not be suspended on that day. The marks secured in the internal assessment in each theory paper shall be submitted in duplicate to the Head of the Department 15 days before the commencement of the concerned semester examination who shall immediately submit to the Controller of Examinations. The dates of internal class test shall be decided by the Teachers' Council/P.G.Council. The record of the internal test shall be kept for a period of one year .by the concerned teacher if needed for verification.

The scheme of evaluation of Summer Training and Dissertation is explained table 4 & table 5.

Each value added course(VAC) to be floated is as per the guideline prescribed for the said purpose and the credit allotted to the said course is beyond the prescribed requirement of minimum credit requirements for award of the degree.

Besides, VAC the students have to opt one course under MOOC from SWAYAM platform and it has to be completed on or before 3rd semester as per the prescribed guideline made for the said purpose by the University. The Department teacher council will decide the course taking in view the student's interest and capability and one faculty member will act as mentor for such students.

Course Structure (w.e.f 2022-2023 session) Semester I

CP 101	Management Principles & Processes
CP 102	Business Statistics for Decision Making
CP 103	Organizational Behavior
CP 104	Managerial Economics
CPT 105	Business Communication
CPL 105	Business Communication Skill Lab
CP 106	Accounting For Decision Making
CP 107	Business Environment
CPT 108	IT for Managers
CPL108	IT Skill Lab

Workshop on Universal Human Values

Semester II

CP201 Business Ethics & Sustainability	
CP 202 Business Analytics for Decision Making	3
CP 203 Marketing Management	
CP 204 Financial Management	
CP 205 Human Resource Management	
CP 206 Production& Operation Management	
CP 207 Business Law & Corporate Governance	e
CP 208 Entrepreneurship, Start up & Innovation	n

Value Added Course: BM-VAC-201 Soft Skill

BM-VAC-202 Advance Excel Skill

Semester III

CP301	Strategic Management
CP 302	Fundamentals of Management (Choice Based Paper)
CP 303	Summer Internship Project
CP 304	Fakir Mohan Studies (Non-Credit)

During 2nd year, in addition to compulsory papers, each student is required to opt for dual specialization from among the specialization groups listed below. The specialization group chosen in 3rd semester shall be same in the 4th semester. Apart from this, the students will also undergo Summer Training Project at end of 2nd semester for a period of **6 to 8 weeks** and prepare Dissertation project at end of 4th semester(spread over 6 months including field work 2 to 3 months)

(Elective: The Students are required to select two groups of Elective Papers for their Specialization)

Group I Marketing Management (MM)

- MM 311 Consumer Behavior
- MM312 Product & Brand Management
- MM313 Service Marketing

Group II Financial Management (FM)

- FM 321 Security Analysis & Portfolio Management
- FM 322 Financial Markets & Services
- FM323 Advance Accounting & Taxation

Group III Human Resource Management (HRM)

- HRM 331 Human Resource Planning & Development
- HRM 332 Performance & Reward Management
- HRM333 Industrial Relation

Group IV Small Business and Entrepreneurship Management (SBEM)

- SBEM 341 Small Business Environment and Management
- SBEM 342 HRM & Entrepreneurial Development
- SBEM 343 Small Business Marketing

Group V International Business (IB)

- IB 351 International Economy and Foreign Trade
- IB 352 Global Human Resource Management
- IB 353 International Marketing

Group VI System and Operation Management (POM)

- SOM 361 Computer Integrated Manufacturing System
- SOM 362 Enterprise Resource Planning
- SOM363 E-Commerce

Semester IV

- CP 401 Banking Insurance and Management
- CP 402 Research Methodology
- CP 403 Dissertation

Group I Marketing Management (MM)

- MM 411 Integrated Marketing Communication
- MM 412 Sales & Distribution Management

Group II Financial Management (FM)

- FM 421 Financial Derivatives
- FM 422 Corporate Restructuring

Group III Human Resource Management (HRM)

- HRM 431 Labour Legislation
- HRM 432 Strategic Human Resource Management

Group IV Small Business and Entrepreneurship Management (SBEM)

- SBEM 441 Financing of Small Business
- SBEM 442 Application of IT in Small Business
- Group V International Business (IB)
- IB 451 International Accounting and Finance
- IB 452 Application of IT in International Business

Group VI	System and	Operation	Management (POM)
oreap II	eyetenn ana	oporation	

SOM 461	Supply	Chain	& L	_ogistic	Management

SOM 462 Service Operation Management

Assessment

The assessment constitute two parts consisting of 100 marks. The first part is continuous assessment throughout the course consisting four evaluation and total marks allotted is 40 as prescribed in table 1. The second part is end-term assessment consisting of 60 marks with pattern of questions as prescribed in table 2. Each student has to secure 45 per cent in individual paper in order to pass in the said paper and 50 per cent in aggregate which include combined marks in internal and end-term assessment.

Table 1a:

SI.	Continuous Internal Assessment (Components)	Mark Allotted
No	Except	
	CPT 105(Business Communication) and	
	CPT 108(IT for Managers)	
1	One Quiz/MCQ to be administered at the end of Unit I	10*
2	Mid-term Assessment based on Unit I & Unit II	20
3	2 nd Quiz/MCQ to be administered at the end of Unit	10*
	III(Coverage from Unit III only)	
4	Assignment at the end of Unit IV(Based on Unit IV)	10
	Total	40

*Mark allotted for quiz component is 10.Best one out of two quiz is to be taken.

Table 1b:

SI. No	Continuous Internal Assessment (Components) For CPT 105(Business Communication) and CPT 108(IT for Managers)	Mark Allotted
. 1	One Quiz/MCQ to be administered at the end of Unit I	05*
2	Mid-term Assessment based on Unit I & Unit II	10
3	2 nd Quiz/MCQ to be administered at the end of Unit	05*
	III(Coverage from Unit III only)	
4	Assignment at the end of Unit V(Based on Unit IV & V)	05
	Total	20

*Mark allotted for quiz component is 05.Best one out of two quiz is to be taken.

Table 2a:

SI.	End-term Assessment (Question Pattern)	Mark	Total Mark
No	Except CPT 105(Business Communication)	Allotted	
-	and CPT 108(IT for Managers)		
1	2 marks compulsory questions based on four units(within 50 words)	2x8	16
2	A total of three questions to be answered out of 6 options each carrying 4 mark based on four units(within 100 words)	4X3	12
3	A total of two questions to be answered out of 4 options each carrying 10mark based on four units(Each questions within 300 words and one question from each unit)	10X2	20
4	One Compulsory Case study(Based on any of the four unit)	12X1	12
	Total		60

*Question pattern should be set in such way that it should assess the course outcome

Table 2b:

SI. No	End-term Assessment (Question Pattern) For CPT 105(Business Communication) and	Mark Allotted	Total Mark
•	CPT 108(IT for Managers)		_
1	A total of o4 questions of 2 mark compulsory questions based on four units(within 30 words)	2x4	08
2	A total of 02 questions to be answered out of 4 options each carrying 4 mark based on four units(within 100 words)	4X2	08
3	A total of two questions to be answered out of 4 options each carrying 07mark based on four units(Each questions within 200 words and one question from each unit)	7X2	14
	Total		30

*Question pattern should be set in such way that it should assess the course outcome

Table 3a

CPL 105 Business Communication Skill Lab	Mark
Assessment	Allotted
Evaluation of Records maintained for the	25
purpose based on Practical Work	
Practical & Viva-voce based during end-semester	25
examination	
Total	50

Table 3b

CPL 108 Basic IT Skill Lab	Mark
Assessment	Allotted
Evaluation of Records maintained for the	25
purpose based on Practical Work	
Practical & Viva-voce based during end-semester	25
examination	
Total	50
Tabla 1	

Table 4

Summer Training Assessment	Mark Allotted
Evaluation of Summer Training Report	60
Presentation & Viva-voce based on work of	40
Summer Training	
Total	100

*Evaluation will be done by committee consisting all internal faculty members and one external member from Industry

Table 5

Dissertation Project	Mark Allotted
Evaluation of Dissertation Report	70
Presentation & Viva-voce based on work of	30
Dissertation	
Total	100

*Evaluation will be done by committee consisting all internal faculty members and one external member from other reputed Institute/University

DETAILED COURSE STRUCTURE MBA w.e.f 2022-2023

SEMESTER I

CP 101 Management Principles & Processes

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP-101	Organization Structure & Management	4	40	60

Objectives	1. This course will expose the students with various management thoughts & principles			
	2. To help students acquire knowledge of managerial function and its application in real life situation			
	3. To develop managerial skills to resolve real life problems			
	4. To develop ability to understand organisational complexity			
	and resolve the same.			
Pre-Requisites	Basic knowledge of Management			
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case			
	study method and sessions are planned to be interactive with focus			
	on problem solving activities.			

Unit	Topics	Hours
I	Basics: Evolution of Management thought- Scientific Management, Administrative Management, Bureaucratic, Management, Human Relation & Behavioural Science Approach, Quantitative Approach, System Approach & Contingency Approach, Managerial functions, Managerial levels, Skills and Roles-Mintzberg Classification	08
II	Planning and Decision Making : Meaning and nature of planning, types of plans, steps in planning process, MBO, Decision making: meaning and importance, Steps involved in Decision Making-Rational Decision Making Model, Types of decision-Programmed vs. Non-Programmed Decision, Decision Making under various Condition-Certainty, Risk & Uncertainty	10
III	Organising: Organizing as Managerial Function, purpose of Organising, Formal vs. Informal Organisation, Organization structure & Design-Work specialization, Departmentalization, Chain of Command, Span of Control, Centralization & Decentralisation, Formalisation, Delegation of Authority,Line & Staff authority,Mechanistic vs Organic Organisation, Traditional Organization Design-Simple, Functional & Divisional, Contemporary Organisational Design-Team structure, Matrix-Project Structure, Boundaryless Organisation, Virtual Organisation, Network organization, Organisational Design Challenges	12
IV	Leading and Controlling : Leading as a function of management, Leadership and vision, Leadership traits, classic leadership styles, Leaders behavior-Likert's four systems. Overlapping role of leader and managers. Transactional vs Transformational Leadership, Nature and process of controlling, Types of Control System-Feedforward, Concurrent & Feedback. Budgetary vs Non-Budgetary Control, Requirements of Effective Control	10
V	Case Study (Based on Above Units)	8
Total		48

T1. Koontz, H, & Weihrich, H (2016). Essentials of Management: An International Perspective (8thed.), Tata McGraw Hills, New Delhi.

T2. Stephen A. Robbins & David A. Decenzo & Mary Coulter, —Fundamentals of Management 7 th Edition, Pearson Education, 2011.

T3. Robert Kreitner & Mamata Mohapatra, — Managementl, Biztantra, 2008.

T4.Peter F Drucker, Practice of Management, Mercury Books, London.

Reference Books:

R1.Robins Stephen P, Organization Theory- Structure, Design and Application, Prentice Hall of India, New Delhi.

R2.C.R. Basu, Business Organization & Management, TMH, New Delhi.

R3.Gupta, Principles of Management, PHI, New Delhi

R4.L.M. Prasad, Management Principles, Processes & Management- Sultan Chand, New Delhi.

	At the	end of the course, the students will be able to:
Course Outcomes(CO)	CO 1.	To understand managerial function and apply them in real life situation.
	CO2.	To apply managerial skills to resolve real life problems
	CO3.	To demonstrate application of managerial roles and Function.
	CO4.	To demonstrate critical thinking and problem solving skills to resolve managerial dilemma

CP 102 Business Statistics for Decision Making

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 102	Business Statistics for	04	40	60
	Decision Making			

Objectives	1. This Course will help the students to understand basic concepts of statistics and its application in real life			
	2. To develop problem solving skill using statistical tools & techniques.			
	3. To develop decision making ability using statistical information			
Pre-Requisites	Basic quantitative aptitude			
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case study method and sessions are planned to be activities oriented.			

Unit	Topics	Hours
Ι	Basics of Statistics: Definition and scope. Variable types ,Concepts of statistical population and sample. Data: quantitative and qualitative, cross-sectional and time-series, discrete and continuous. Scales of measurement: nominal, ordinal, interval and ratio. Presentation of data: tabular and graphical. Frequency distributions, cumulative frequency distributions, Types of class interval and their graphical representations	

	Probability & Sampling distribution: Basic Probability Concepts-		
II	Experiment, Events, Outcome & sample Space, axioms, Simple probability,		
	Joint Probability, Marginal and Conditional probability, Bayes Theorem		
	Probability distributions-Binomial, Poisson and Normal distributions.		
	Sampling Distribution-Why sampling, Types of sample & methods of		
	sampling, Sampling distribution of Mean & Proportion, Standard Error of		
	Mean, Determining Sample size		
	Confidence Interval Estimate & Fundamentals of Hypothesis Testing:		
	Confidence Interval Estimate of Mean & Proportion, Fundamentals of		
III	hypothesis testing, Parametric vs Non-Parametric test, One sample test &	12	
	Two sample test, One way ANOVA, Chi-squre & Other Non-parametric test		
	Correlation & Regression: Covariance & Coefficient of Correlation-Karl		
	Pearson coefficient of Correlation, Rank correlation, Types of Regression	08	
IV	Models-Simple linear Regression Model, Determining simple linear		
	regression equation, Prediction in regression analysis—interpolation vs		
	extrapolation, Measures of variation & coefficient of determination,		
	Standard error of the estimate, Assumption of regression		
V	Case Study	08	
	Total		
	Total	48	
		10	

- T1. Statistics for Managers, Devid M. Levine,David F. Stephan & Kathryn A. Szabat,8th Edition,Pearson India
- T2. T. Srivastava & Shailaja Rego, Statistics For Management, 2nd Edition, Tata McGraw Hill Education
- T3. Ronald, M. Weiers, Introduction to Business Statistics, 7th Edition, South Western Cengage Learning

Reference Books:

- R1. Gupta S.P and Gupta M. B, Business Statistics, Sultan Chand New Delhi
- R2. Medhi J Statistical Methods An Introductory Text, Second Edition, New Age Publishers
- R3. Goon A M, Gupta M K and Das Gupta B Fundamentals of Statistics Volume I, Sixth Edition, World Press, Calcutta (1986)

	1	
	At the	end of the course, the students will be able to:
Course Outcomes	CO1.	Able to describe different statistical concepts, tools & techniques
		Able to apply statistical tools & techniques in real life decision making
	CO3.	Demonstrate ability to handle statistical data and interpret the same
	CO4.	Choose & apply statistical tools & techniques in managerial problem solving

CP 103 Organizational Behavior

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 103	Organisational	04	40	60
	Behaviour			

Objectives	1. To expose the students with basic concept and application of OB		
	2. To develop skill in analysing behaviour and its impact on		
	organisation		
	3. To develop critical thinking and problem solving skills in		
	analysing behavioural issues		
Pre-Requisites	Basic knowledge of general management		
Teaching Scheme	ICT based interactive learning followed by individual and group		
_	activities like presentation, group discussion, role play and case		
	analysis.		

Unit	Topics	Hours
	Fundamentals of OB & Interpersonal Behavior	
	Emergence of OB as a Discipline, Reasons of Studying OB, Five Anchors	
Ι	of OB, MARS Model of Individual Behaviour, Models of OB,	10hrs
	Understanding Individual Differences: Personality-Determinants & theories,	
	Big Five Personality Dimensions. Myers-Briggs Type Indicator, Perception-	
	Perceptual Process and errors, Attitude-sources and components, Learning-	
	Classical and Operant conditioning, Social Learning.	
	Group Behaviour	
II	Individual & Group, Reasons of group formation, Difference between Group	
	and Team, Types of Groups, Stages of Group Formation, Theories of Group	10hrs
	Formation, Group dynamics & Model of Group Effectiveness. Traditional	
	and Current Views of Conflict, Positive vs. Negative Conflict, Stages of	
	Conflict, Levels and Sources of Conflict	
	Motivation	
	Motivation: Concept and Process, Primary motives-Secondary motives,	
III	Content Theories: Need Hierarchy Theory, Two Factor Theory, Three Need	10hrs
	Theory, ERG Model, Theory X & Theory Y, Process Theories-Equity	
	Theory, Expectancy Theory, Reinforcement Theory, Goal setting theory	
	Organizational System	0.0
	Power & Politics in organization,, Organizational Citizenship Behavior	08
IV	(OCB), Concept of Change Management, Kurt Lewin Model of Change,	
	Resistance to change, methods of managing resistance, Implementing	
	change, Organizational Culture-Dimensions, Creating and sustaining	
	organization culture. Organisational Effectiveness: Concept, Nature	
X 7	&Importance, Emerging Trends & Challenges in OB.	00
V	Case Study	08
Total		
1 o tul		48

- T1. Stephen P. Robbins, Timothy A. Judge,& Niharika Vohra, Organisational Behaviour,18th Edition, Pearson India
- T2. K . Aswathappa Organisational Behaviour: Text, Cases & Games, 12th Revised Edition, Himalaya Publishing House
- T3. Fred Luthans, Organisational Behavior: An Evidence Based Approach, 12th Indian Edition,(McGraw Hill)

Reference Books:

- R1. Udai Pareek And Sushama Khanna, Understanding OB, 4th Edition, Oxford Publication, New Delhi
- R2. John Newstrom & Keith Davis ,Organizational Behavior: Human Behavior at Work, McGraw-Hill Education; 11th edition
- R3. Steven Mcshane, Mary Glinow & Radha Sharma, Organizational Behavior: Emerging Knowledge and Practice for the Real World,5th Edition, McGraw Hill Education; 5th edition

	At the end of the course, the students will be able to:
Course Outcomes	CO1. Explain the applicability of the concept of organizational behaviour to
	understand the behaviour of people in the organization.
(CO)	CO2. Demonstrate how the organizational behaviour can integrate in understanding
	the motivation behind behaviour of people in the organization.
	CO3. Analyze the complexities associated with management of the group behaviour in
	the organization.
	CO4. Demonstrate the application of OB in real life situation

CP 104 Managerial Economics

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 104	Managerial Economics	04	40	60

Objectives	1. To lay an adequate theoretical foundation to study application of economics in field of business decision making.		
	2. To understand the application of economic theory in business decisions.		
	3. To develop critical thinking skills in understanding micr and macro issues in business economics		
	4. To develop problem solving skills in micro and macro issues in business economics		
Pre-Requisites	Knowledge on fundamentals of economics.		
Teaching Scheme	Regular class room teaching with the use of ICT tools, Interactive sessions and case analysis on the critical aspects.		

Detailed Syllabus

Unit	Topics	Hours
Ι	Basics Managerial Economics- Concepts & Tools, Relevance of economics for business decisions, Role of Managerial Economist, Demand Analysis, Law of Demand, Determinants of demand, Demand Estimation and demand Forecasting, Supply Analysis, Elasticity demand and measures.	10hrs
II	Production & Cost Analysis Production functions: Single variable – Variable Proportions, two variables - Returns to scale; cost minimization and output maximization, cost concept, types of cost, Cost output relationship under short run and long run, cost control, Economies of scale and economies of scope	10hrs
III	Pricing Market morphology, price and output determination under different market conditions: Perfect competition, monopoly, monopolistic competition and Oligopoly, Descriptive pricing approaches: Full cost pricing, product pricing; Price skimming, penetration pricing, Loss Leader pricing, Input pricing	10hrs
IV	Macro Economics Analysis Concepts of GDP, GNP, WPI and CPI, Consumption, Saving, and investment, Phases of business cycle, Inflation, Fiscal and Monetary policies, Balance of Payment.	10hrs
V	Case Study	08hrs
Total		48hrs

Text Books:

T1. Managerial Economics, PL Mehta Sultanchand& Co.

T2 Managerial Economics Theory and Applications, DM Mithani HPH

T3. Managerial Economics, H L Ahuja, S. Chand

T4. Managerial Economics, DN. Dwivedi, Vikash

Reference Books:

R1. Managerial Economics, Geetika, Ghosh, Raychoudhury, TMH

R2. Managerial Economics, Salvatre, Srivastava, Oxford

R3. Managerial Economics, Keat, Young, Banerjee, Pearson

Course	At the end of the course, the students will be able to:
Outcomes (CO)	CO1 Explain the application of business economics in decision making
× ,	CO2 Develop decision making skills from economic perspective
	CO3 Develop analytical skills to understand business
	CO4 Demonstrate the application of business economics in real life situation

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CPT 105	Business	02	20	30
	Communication			

Objectives	1. To make understand basics of business communication and usage of different media	
	2. To develop oral written communication skill	
	3. To help the students develop personality	
	4. To help the students to master business etiquettes	
Pre-Requisites	Basic knowledge about English grammar and vocabularies	
Teaching Scheme	Regular class room lectures with use of ICT tools as and when	
	required followed by activity oriented sessions.	

Detailed Syllabus

Unit	Topics	Hours
Ι	Basics of Communication: Communication-Nature, Importance, Purpose and Functions. Process of Communication, Types of Communication- Vertical, horizontal, lateral and diagonal, Barriers to Communication and Overcoming the Barriers of Communication, Role of Digital literacy in professional life, Trends and opportunities in using digital technology in workplace, Effective use of Social Media	06hrs
Π	Oral & Non-Verbal Communication Oral Communication- Medium of Oral Communication, Oral Presentation skills –Public Speaking, Listening Skills, Negotiation Skills, Non-Verbal Communication-Types of Non-Verbal Communication.	08hrs
III	Written Communication: Applying the Three-Step Writing Process-Planning, Writing & Completing Business Messages, Writing Routine Messages, Writing Positive, Negative & Persuasive Messages, Business Letters-Types, Meetings, Agenda, Notices, Minutes, Circulars, Memo &E-Mail, Job Application& Resume Preparation and Presentation, , Business Proposals and Business Plans, Business Proposal Writing, Preparing and Delivering Business Presentations	08hrs
IV	Effective Communication and Personality Development (8 hrs) Interpersonal Communication & Transaction Analysis, Organisational Communication-Group Discussion Meaning and methods of Group Discussion, Procedure of Group Discussion, Group Decision Making, Interview Skills Situation, Task, Approach and Response (STAR Approach) for facing an interview, Business Etiquette and Professionalism.	06hrs
V	Case Study	04hrs
Total		32hrs

Text Books:

- T1. P. D. Chaturvedi & Mukesh Chaturvedi, The Art and Science of Business Communication,4th Edition, Pearson
- T2. K.K. Sinha, Business Communication, Taxmann Publications (P)Ltd, New Delhi.
- T3. S.S. Debasish & B. Das, Business Communication, PHI Learning Pvt. Ltd., New Delhi.
- T4. S. Sammantaroy, Business Communication & communicative English, Sultan Chand & sons, (p) Ltd, New Delhi.

Reference Books:

R1. R. Pal & J.S. Korlahalli, Business Communication, Sultan Chand & Sons, New Delhi.

R2. Leena Sen, Communication Skills, PHI, New Delhi.

	At the end of the course, the students will be able to:
Course Outcomes	CO1 Explain the application of business communication in organisation
(CO)	CO2 Explain the importance business etiquette and professionalism.
	CO3 Develop communication ability for effective decision making
	CO4 Demonstrate the application of business communication in real life situation

Sub. Code	Subject Name	Credit	Evaluation of Records	Practical & Viva- voce
CPL 105	Business Communication Lab	02	25	25

Objectives	To develop students readiness in reading, speaking & writing skills
Pre-Requisites	Basic knowledge of Business Communication
Teaching Scheme	Sessions like Role Playing, GD, Mock Interview, Extempore &Public speaking etc. would be followed

	Topics of Lab Exercise	Hours	
Listening exe	Listening exercises		
	a. Evaluation through Role Play		
	b. Evaluation through Group Exercise	02hrs	
Speaking exe			
	empore		
	oup discussion	03hrs	
	le Play		
	esentation		
Reading exer	rcises		
a. No	ote making after reading a text(e.g. business correspondence,		
guidel	ines, manual etc.)	02hrs	
b. Not	e making after reading Business News Paper		
Writing exercises			
I.	Business Letter Development	09hrs	
	a. Routine Request & Positive Message		
	b. Routine Reply & Positive Message		
	c. Developing Negative Message		
	d. Developing Persuasive Message		
II.	Internal Communication		
	a. Preparing Memo		
	b. Preparing Office Order		
	c. Preparing Circular		
III.	Team Communication		
	a. Writing Notice		

	b. Development of Agenda
	c. Writing Minutes of Meeting
IV.	Writing Recruitment Messages
	a. Writing Solicited & Unsolicited Cover Letter
	b. Development of Resume & CV

Reference Books:

- R1. Shirley Taylor & V. Chandra Communication for Business: A Practical Approach, Ist Edition, Pearson India
- R2. Shalini Kalia, Shailja Agarwal, Business Communication: A Practice-Oriented Approach, Ist Edition, Wiley India

Course	At the end of the course, the students will be able to:
Outcomes (CO)	CO1 Develop ability to become effective listener & speaker
	CO2 Demonstrate ability in noting & drafting
	CO3 Demonstrate ability in business writing
	CO4 Demonstrate ability in making effective presentation

CP 106 Accounting For Decision Making

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 106	Accounting For	04	40	60
	Decision Making			

Objectives	 To make understand fundamentals of accounting To develop understanding in applying accounting in business To help the students develop decision making skills in accounting To help students develop problem solving skills in accounting
Pre-Requisites	Basic knowledge about English grammar and vocabularies
Teaching Scheme	Regular class room lectures followed by problem solving and activity oriented sessions.

Unit	Topics	Hours
I	Basics: Book keeping and Accounting-Meaning, users of accounting information, Branches of Accounting, Accounting equation, Accounting concepts and conventions, Journal, Ledger and Trial Balance, preparation of Trading Account, Profit and Loss Account and Balance Sheet with adjustments	10hrs

II	Depreciation & Ratio Analysis: Causes & Necessity for providing depreciation, Methods of calculation of depreciation-Straight line & Written down value method, Meaning and Objectives of Ratio Analysis, Types-Solvency ratios, Profitability ratios, Liquidity ratios and Activity ratios in decision making	10hrs
III	Cost Accounting : Cost Accounting-meaning and objectives, difference between financial accounting and cost accounting. Cost- concept and classifications, Cost sheet, Role of cost accounting in decision making, Marginal costing-Cost Volume Profit Analysis and Break even analysis for the decision making	10hrs
IV	Management Accounting: Management Accounting-meaning and objectives, Financial Accounting vs Management Accounting, Budgeting-Concept of budget, Fixed & Flexible budget, Zero based budgeting(ZBB), Budgetary Control- meaning, objectives, merits and demerits. Responsibility Accounting- meaning, objectives, types of responsibility centre and its managerial implications	10hrs
V	Case Study	08hrs
Total		48hrs

- T1. T.S. Grewal, Double Entry Book Keeping Financial Accounting, 2021, Sultan Chand.
- T2. S.P. Jain, K.L. Narang & Simmi Agrawal, Cost Accounting Principles and Practice, 2016, Kalyani Publishers.
- T3. M. N. Arora, Cost and Management Accounting, Eleventh Edition, Himalaya Publishing House
- T4. C. Mohan Juneja, Balijindar Singh, R.K. Mahajan, P.C. Sahoo, Practical Problems in Double Entry Book Keeping, 2013, Kalyani Publishers.
- T5. T.S. Grewal, Management Accounting, 2021, Sultan Chand.
- T7. M Hanif, Cost and Management Accounting-I, 2018, Mc Graw Hill.
- T8. M Hanif, Cost and Management Accounting-II, 2018, Mc Graw Hill.
- T9. S.P. Jain, K.L. Narang, Simmi Agrawal & Monika Sehgal, Financial Accounting, 2016, Kalyani Publishers.

Reference Books:

- R1. T.S. Grewal, Double Entry Book Keeping (Vol-1), 2021, Sultan Chand.
- R2. C. Mohan Juneja, J.S. Arora & R.C. Chawla, Elements of Book Keeping Financial Accounting-I, 2014, Kalyani Publishers.

	At the end of the course, the students will be able to:
Course Outcomes	CO1. Able to describe different principles, tools & techniques of accounting
(CO)	CO2. Able to apply accounting techniques in real life decision making
	CO3. Demonstrate ability to handle accounting information and interpret the same
	CO4. Choose & apply accounting tools & techniques in managerial problem solving

CP 107 Business Environment

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 107	Business	04	40	60
	Environment			

Objectives	1. To make understand different aspects of business environment	
	2. To develop understanding in applying business environment knowledge in real life situation	
	3. To develop critical thinking skills in understanding issues in business environment	
	4. To help students develop decision making skills in resolving issues related to business environment	
Pre-Requisites	Basic knowledge about English grammar and vocabularies	
Teaching Scheme	Regular classroom lectures with using ICT tools followed by activity oriented sessions	

Unit	Topics	Hours
Ι	Basics: Business Environment: Nature, Scope & Importance, Dimensions of Business environment-PESTLE Framework, Business Environment Screening & analysis, Liberalization, Privatization and Globalization of Economy, Impact of Government Policy Changes on Business and Industry	10hrs
Π	Political, Economic & Legal environment: Political factors that affect Business Environment ,Prevailing political system and its impact on Business, Role of Government in Business-Planning Role, Regulatory role, Promotional role, Entrepreneurial role, Emerging Role, Regulatory Framework, Stages of Economic Development in India, Economic systems, pattern and trends in the economic development in India, 5 Year Plans & Economic planning, Role of planning commission, broad features of industrial policy. Fiscal policy and monetary policy, capital and money markets in India and their instruments.	10hrs
III	Social, Technological & Natural environment: Evolving Social Institutions &Demographic Changes , Social forces affecting business, Dynamics of Technology Change, Technology Policy ,Technology Transfer & R & D scenario in India, Concept of natural environment, Natural Environmental factors that affect business, Environmental policy in India and Environmental (Protection Act),1986.	10hrs
IV	International Business Environment: Trends in world Trade & Economic Growth, General Agreement on Tariffs and Trade (GATT), General Agreement on Trade in Services (GATS), Role of International Organisations-IMF,WB,IFC,ADB,UNCTAD, WTO, UNIDO, Regional economic alliances	10hrs
V	Case Study	08hrs
Total		48hrs

- T1. K. Aswathappa, Essentials of business environment: Text Cases and Exercise,12th edition, Himalaya Publishing, New Delhi
- T2. N.D. Kapoor, Elements of Mercantile Law,38th edition ,Sultan Chand & Sons.

Reference Books:

- R1. Rudder Dutt and K.P.M Sundharam: Indian Economy, S. Chand & Company Limited, 73rd Edition, New Delhi.
- R2. S.K.Misra and V.K.Puri: Economic Environment of Business, Himalaya Publishing House, 38th Edition, New Delhi.
- R3. S.K. Misra and V. K. Puri.: Indian Economy, Himalaya Publishing House, 38th Edition, New Delhi

	At the end of the course, the students will be able to:
Course Outcomes (CO)	CO1 Explain the concept of the various constituents of environment and their impact on businesses CO2 Demonstrate analytical skills to understand issues related to business environment CO3 Demonstrate decision making skills in resolving business environment issues CO4 Demonstrate the application of business environment knowledge in real
	life situation

CPT 108 IT for Managers

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CPT 108	IT for Managers	02	20	30

Objectives	 To make the students understand the fundamentals of computer and operating system To make the students understand different data base management system To make the students understand the application of computer network 	
	Not Required	
Teaching Scheme	Regular class room lectures with use of ICT tools as and when required followed by activity oriented sessions.	

Unit	Topics	Hours
	Data, Information, and Computer Organization: Introduction, Types of	
	Data, A Simple Model of a Computer, Data Processing Using a Computer.	
Ι		04hrs

ata Storage: Introduction, Memory organization, Random access emory, Read only Memory, Secondary Memory: Hard Disk, Compact sk Read only Memory (CDROM), Flash Memory.			
ftware: Introduction, Operating System, Flowcharts, Algorithms,			
	0.41		
assification of Programming Languages.	04hrs		
troduction to Object Oriented Programming, Difference between Object			
iented and Procedural Paradigm, Basic Concepts of OOP, Benefits of			
OP			
asics of C++:			
5	06hrs		
,	06hrs		
sics and Types of Inheritance			
ata Organization: Introduction to Database and Database Users, Database	04hrs		
-			
odel, Attributes, Keys.			
	24hrs		
a tri <u>O</u> a tri <u>I</u> I I I I I I I I I I I I I I I I I I	semblers, Compilers and Interpreter, Programming Languages, assification of Programming Languages. roduction to Object Oriented Programming, Difference between Object ented and Procedural Paradigm, Basic Concepts of OOP, Benefits of P sics of C++: + class overview, class definition, object, class members, access control, ss scope, Tokens, Data types, Operators, Structure of C++ Program, C++ ements, Expressions and Looping, Control Structures, Arrays. Inctions, Constructor and concepts of Inheritance: ne function, Friend Function, Classes and Objects: Defining Member actions, Making an outside Function Inline, Constructor, Destructor, sics and Types of Inheritance ta Organization: Introduction to Database and Database Users, Database atem Concepts and Architecture: data Models, schema, and instances, neceptual Modeling and Database Design: Entity Relationship (ER)		

- 1. P. K. Sinha and P. Sinha, Computer Fundamentals, BPB Publication, 8th edition
- 2. Object Oriented Programming in C++ by E.Balagurusamy, Tata McGraw Hill, 5th edition
- 3. Henry F. Korth and Abraham Silberschatz, S. Sudarshan, "Database System Concepts", McGraw-Hill, 6th edition
- 4. Mastering C++ by K.R.Venugopal., published by Tata McGraw-Hill.
- 5. Bjarne Stroustroup, Programming Principles and Practice using C++, 2/e, Addison-Wesley 2014
- 6. Yashavant Kanetkar, Let Us C++, BPB Publication

Reference Books:

- 1. V. Rajaraman, Fundamentals of computers, 6th Edition, Prentice Hall of India, New Delhi.
- 2. M. M. Mano, Computer System Architecture, 3rd Edition, Pearson India, India, New Delhi
- 3. Efraime Turban, R. Kelly Rainer, and Richard E. Potter, Introduction to Information Technology, 3rd Edition, John Wiley & Sons
- 4. Raj Kamal, Internet and Web Technology, 1st Edition, Tata McGraw Hill Education.

5. R. Elmasri and S. B. Navathe, Fundamentals of Database System, 6th Edition, Pearson

	At the	end of the course, the students will be able to:
Course Outcomes	CO1	develop conceptual clarity on computer application in business research
(CO)	CO2	develop ability to organize data and handle the same
	CO3	develop basic skill in programming and handling data base system

CPL108 IT Skill Lab

Sub. Code	Subject Name	Credit	Evaluation of Records	Practical & Viva- voce
CPL108	IT Skill Lab	02	25	25

Objectives	To apply IT tools & techniques in real-life situations
Pre-Requisites	Basic knowledge of IT
Teaching Scheme	Laboratory instruction followed by individual lab assignment

Detailed Syllabus

Practical: ITM Lab

(24 hours)

Practical Exercises based on MS Excel, Turbo C++ tools including logic development and spreadsheet handling packages with the basic functionality of Internet and Email.

Topics of Lab Exercise MS Excel:

Introduction to Excel, Formatting excel work book, Perform Calculations with Functions, Sort and Filter Data with Excel, Create Effective Charts to Present Data Visually. Analyze Data Using Pivot Tables and Pivot Charts, Protecting the work book, Printing.

Object Oriented Programming using C++:

- 1. Program to calculate addition between two numbers.
- 2. Program to calculate subtraction between two numbers.
- 3. Program to calculate multiplication between two numbers.
- 4. Program to calculate division between two numbers.
- 5. Program to enter the length and breadth of rectangle, then find out the area of rectangle.
- 6. Program to enter the length and breadth of rectangle, then find out the perimeter of rectangle.
- 7. Program to find out the last digit of a number.
- 8. Program to find out the reverse of a number.
- 9. Program to enter a number and then check whether that number is prime or not.
- 10. Program to check a number whether that number is even or odd.
- 11. Program to check a number whether that number is palindrome or not.

- 12. Program to perform all arithmetic calculations (addition, subtraction, multiplication, division) as per the user's choice.
- 13. Program to find out the factorial of a number.
- 14. Program to calculate the net salary of an employee of certain company as per their rule.
- 15. Program for Swapping of two numbers.

Internet & E-Mail:

What is Internet?, Receiving Incoming Messages, Sending Outgoing Messages, Email addressing, Email attachments, Browsing, Search engines, Text chatting, Job Searching, Downloading video and Music, Designing and validation of Google Form, Overview of Google Doc, Spreadsheet, Slide etc.

MS Word:

Text Basics, Text Formatting and saving file, working with Objects, Header & Footers, Working with bullets and numbered lists, Tables, Styles and Content, Merging Documents, Proofing the document, Printing.

MS Excel:

Introduction to Excel, Formatting excel work book, Perform Calculations with Functions, Sort and Filter Data with Excel, Create Effective Charts to Present Data Visually. Analyze Data Using Pivot Tables and Pivot Charts, Protecting the work book, Printing.

MS Power Point:

Setting Up PowerPoint Environment, Creating slides and applying themes, Working with bullets and numbering, Working with Objects, Working With Movies and Sounds, Hyperlinks and Action Buttons, Animation and Slide Transition, Slide show option, Proofing and Printing

Internet & E-Mail:

What is Internet?, Receiving Incoming Messages, Sending Outgoing Messages, Email addressing, Email attachments, Browsing, Search engines, Text chatting, Job Searching, Downloading video and Music, Designing and validation of Google Form, Overview of Google Doc, Spreadsheet, Slide etc.

Course	At the end of the course the students will be able to:	
Outcomes		
(CO)	CO1 develop skill in handling MS Office	
	CO2. develop ability to use different IT tools in real life	
	CO3 develop ability to analyse data using Excel	
	CO4 apply programming knowledge in real life situation	

DETAILED COURSE STRUCTURE MBA w.e.f 2022-2023

SEMESTER II

CP 201 Business Ethics & Sustainability

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP-201	Business Ethics & Sustainability	4	40	60

Objectives	5. To make the students understand the concepts and applications of ethical principles and theories on business.	
	6. To make the students understand the concept of CSR and sustainability and their relevance in business.	
	7. To develop skills in handling ethical issues and dilemmas.	
	8. To develop decision making ability to resolve ethical issues	
	affecting business.	
Pre-Requisites	Different managerial theories and concepts	
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case	
-	study method and sessions are planned to be interactive with focus	
	on problem solving and group discussion	

Detailed Syllabus

Unit	Topics	Hours
	Basics:	
•	Concept, Nature, Objectives & Scope of Business Ethics, Need of Business	0.0
Ι	Ethics, Ethical issues and dilemmas in business, Ethics & managerial role	08
	,Factors influencing Business Ethics.	
	Ethical Theories, Process & Application:	
II	Management Theories & Ethical Theories-Principles, Ethical Process,	
	Ethical Decision Making & Leadership, Application of Ethics in functional	12
	areas of Management	
	Stakeholders Relationship and Social Responsibility:	
	Identifying stakeholders & stakeholder orientation, Implementing	
III	stakeholder perspective, CSR-Nature, Characteristics & Approaches,	10
	Business Case for CSR, Implementing CSR, Corporate Social Responsibility	
	Policy Rules,2014 under Companies Act, 2013,Framework for CSR	
	Reporting-Global Reporting Initiatives(GRI)	
	Sustainability:	
	Concept of Sustainability & Sustainable Development, SDGs & its	10
IV	implication for business, Brundland Report, Triple Bottomline Reporting,	
	Triple Loop Learning	
V	Case Study (Based on Above Units)	8
Total		48

Text Books:

T1. Manuel G. Velasquez, Business Ethics: Concepts and Cases, Seventh International Edition, Pearson Education Limited, Edinburgh Gate, Harlow, 2012

T2.Joseph A. Petrick&John F. Quinn.: Management Ethics: Integrity at work, Sage Publications, Inc; 1st edition,1997

T3. C. S. V. Murthy, "Business Ethics" Himalaya Publishing, 1st edition(Revised), 2018

T4.M. Chatterjee "Corporate social Responsibility" 1st edition, Oxford University Press, New Delhi, 2011

Reference Books:

R1.Robert Kreitner "Management" AITBS Publication 7th Edn.

R2.Daniel Albuquerque "Business Ethics" Oxford Publication, Istedn.

Rabindra N. kanangc& Manuel, Mendonca, Ethical Dimensions of Leadership, Sage Publication, New Delhi

R3. O. C. Ferrell, John Fraedrich & Linda Ferrell, Business Ethics: Ethical Decision Making and Cases, 12th Edition, Cengage India

R4. John R. Boatright, Jeffery D. Smith & Bibhu Prasan Patra, Ethics and the Conduct of Business,8th Edition,Pearson India

R5. https://www.mca.gov.in/Ministry/pdf/CompaniesActNotification2_2014.pdf

	At the e	end of the course, the students will be able to:
Course Outcomes(CO)	CO 1.	To understand concept of ethics & sustainability, principles and theories.
	CO2.	To demonstrate critical thinking and problem solving skills to resolve ethical dilemmas.
	CO3.	To demonstrate ability to apply knowledge of ethics to resolve real life problems
	CO4.	To demonstrate ability to resolve sustainability issues.

CP 202 Business Analytics for Decision Making

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 202	Business Analytics for	04	40	60
	Decision Making			

Objectives	1. Understanding the role of business analyst in business.	
	2. Understanding the basic concept of business data management	
	and data mining techniques.	
	3. To understand the basic concept of artificial neural network	
	used in business analysis.	
	4. To understand the decision strategies.	
Pre-Requisites	Business Statistics, Basic Concepts of MS Excel.	
Teaching Scheme	Regular class room lectures with use of ICT tools as and when required	
	followed by activity oriented sessions.	

Unit	Topics	Hours
Ι	Introduction : Concept of business analytics, Historical Overview of data analysis, Scope of Business Analytics, Data for Business Analytics: Data Sets and Databases, Models in Business Analytics: Decision Models, Model Assumptions, Problem solving with Analytics	08
II	Introduction to Data Mining: What is Data Mining, Knowledge Discovery in Databases, Data Mining Processes, Introduction to Association Rule Mining, A priori Algorithm, Introduction to Classification, Classification Algorithms – Decision Trees, Bayesian Classifier, K- nearest neighbour classifier, Neural Network based Classifier, Introduction to clustering, Types of Clustering	12
III	Supervised Neural Network: Basic Concept of Artificial Neural Networks, Learning schemes, Multi-layer feed forward neural network, Back propagation	10

	algorithm, Unsupervised Neural Network: Adaptive Resonance Theory, Kohonen Neural Network.	
IV	Analytics on Spreadsheets: Excel Formulas, Copying Formulas, Excel Functions, Insert Function, Logical Function, Functions for specific application, using Excel LOOKUP Functions for database queries, Creating charts in Microsoft Excel, Excel data visualization tools	10
V	Case Study (Based on Above Units)	08
	TOTAL	48

T1. Business Analytics, James Evans, 2nd Edition, Pearson India, 2016

T2. Essentials of Business Analytics: An Introduction to the methodology and its application, Bhimasankaram Pochiraju, SridharSeshadri, Springer

T3. Introduction to Data Science, Laura Igual Santi Seguí, Springer

T4. Business Analytics: Data Analysis and Decision Making, S. Christian Albright, Wayne L. Winston, Cengage learning

Reference Book:

R1. Business Data Analysis using Excel, David Whigham, Oxford University Press

R2. J. Han, M. Kamber, and J. Pei, Data Mining: Concepts and Techniques, 3rd Edition, Morgan Kaufmann Series.

R3. Introduction to Data Mining, Pang-Ning Tan, Michael Steinbach, Vipin Kumar, Pearson Education India

	At the end of the course, the students will be able to: CO 1. Understand the basics of business analysis. CO 2. Understand data management and handling and Data	
Course Outcomes (CO) Science Project Life Cycle		
	CO 3. Understand the data mining concept and its techniques	
	CO 4. Understand and analyzing artificial neural network	
	concept used in business analysis.	

CP 203 Marketing Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 203	Marketing	04	40	60
	Management			

Objectives	 To make the students understand marketing and its environment To understand marketing applications and able to apply in real life situation To develop skills in understanding market &consumers To develop skills in applying STP & marketing mix concept in real life marketing
Pre-Requisites	Basic knowledge of management
Teaching Scheme	Lectures followed by interactive and problem solving sessions. Demonstration of different techniques and their usages in different situations will be explained. All lectures will be followed by activity oriented sessions.

Unit	Topics	Hours
Ι	Basics: Understanding Marketing Concept: nature &scope, Marketing Environment, Understanding consumer behaviour and its implication for marketing, Marketing process, Marketing Challenges and emerging trends in marketing	(8hrs)
II	Marketing planning, information and Research: Marketing Information System –need and elements, Marketing research- Process of Marketing Research and its application, Market Segmentation- Bases and Procedures, Targeting and Positioning (STP)	(8hrs)
Ш	Marketing Mix: Product- Planning and development, Product Life cycle, Branding, Packaging and Labeling, Pricing -Objectives, Pricing Decisions – factors affecting pricing decisions, Pricing methods and strategies. Channel Management – role of marketing channels, channel management decisions, Integrated Marketing Communication and Promotion strategy, Promotion mix	(12hrs)
IV	Marketing Application: Business-to-Business Marketing, Services Marketing, Relationship Marketing, Rural marketing, International Marketing, Digital Marketing, Marketing & Sustainability	(12hrs)
V	Case Studies on above topics	(8 Hrs)
Total		48

- T1. Kotler Philip, Kevin, L Keller, Abraham Koshy & M..Jha: Marketing Management-South Asian Perspective, 13th Edition, Pearson Education.,2009
- T2. V S Ramaswamy & S Namakumari. Marketing management : Global perspective, Indian context. 5th ed. 2013, Macmillan Publishing, New Delhi
- T3. Arun Kumar & N. Meenakshi, Marketing Management, 3rd Edition, Vikash Publishing House, 2016

Reference Book:

.

- R1. Paul Baines, Chris Fill, Kelly Page, Piyush Sinha, "Marketing", Oxford University Press, Asian Edition, 2015
- R2. Kenneth E Clow, Donald S Baack, "Cases in Marketing Management", Sage South Asia Edition, 2012.
- R3. Rajan Saxena, "Marketing Management", Tata Mc Graw Hill Publication, 4thEdition, 2013.

	At the end of the course, the students will be able to:		
Course Outcomes(CO)	CO1. To have conceptual clarity on basic concept & process of marketing		
	CO2. To critically evaluate the key analytical frameworks and tools used		

	in marketing to solve marketing problems To develop skills in applying marketing concepts in real life problem solving To demonstrate ability to resolve marketing issues &
dilemr	nas

CP 204 Financial Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 204	Financial Management	04	40	60

Objectives	 To make the students understand basic concept of finance and role of financial managers in different context To have a understanding on investment decisions, financing & dividend decisions To develop understanding working capital concept and develop skills in understanding the same in real life situation. To develop skills in applying financial management knowledge in decision making 	
Pre-Requisites	Basic knowledge of all marketing management concepts	
Teaching Scheme	Lectures followed by interactive and problem solving sessions. Demonstration of different techniques and their usages in different situations will be explained. All lectures will be followed by activity oriented sessions.	

Unit	Topics	Hours
I	Basics: Nature &Scope. Organization of Financial Functions. Emerging role of FMs in India and in Global context. Financial Goal. Agency problems. Time value of money. Risk and Return concepts, Risk and return in a single asset and two assets portfolio.	8hrs
Π	Investment Decisions: Capital Budgeting: Features, types and Techniques of capital budgeting decision. Cost of Capital.	10hrs
III	Financing & Dividend Decision: Operating Leverage, Financial Leverage. Capital structure. Theory and Policy. Sources of Long term finance, Dividend Theory, Dividend Policy.	10hrs
IV	Working Capital Management: Working Capital concepts, Policies, estimation, factors affecting working capital, Sources of financing Working Capital, Management of cash : Cash budget, Management of collections and disbursement, Investment of Surplus cash ;Management of Receivables : Terms of Credit, Credit Policy decision ; Management of Inventory : Techniques of Inventory planning and control.	12hrs

V	Case Study on above topics	08hrs
Total		48hrs

- T1. Fundamentals of Financial Management, Van Horne, Pearson
- T2. Essentials of Financial Management, IM Pandey, Vikas
- T3. Financial Management, Khan & Jain, McGraw Hill,
- T4. Financial Management by PrasannaChandra, Tata McGraw Hill
- T5. Financial Managemnt, Rustogi, Galgotia Publishing.

Reference Books:

R1.Financial Management, Srivastav & Misra, Oxford.

- R2. Financial Management, G Sudarsan Reddy, HPH
- R3. Financial Management Tulsian (S Chand)
- R4. Fundamentals of Financial Management, Brigham, Cengage
- R5. Ravi M. Kishore, Financial Management, Taxman Publications

Course	At the end of the course, the students will be able to:
Outcomes (CO)	CO1 To have conceptual clarity on basic concept of finance & process of marketing
	CO2 To critically evaluate the financial environment and its implication for managerial decisions
	CO3 To develop skills in applying different techniques of financial management in
	real life problem solving
	CO4 To demonstrate ability to resolve financial issues & problems

CP 205 Human Resource Management				
Sub. Code	Code Subject Name		Internal Mark	External Mark
CP 205	HumanResourceManagement	02	40	60

Objectives	 To familiarize the students with the context & different aspects of managing people in the organizations To understand role of HR managers in changing business environment Understand HRM approaches to resourcing, managing performance, reward ,employee development & employee relation To develop skill in critically analysing HR issues and able to take HR decisions. 	
Pre-Requisites	Basic knowledge of all management concepts	
Teaching Scheme	Lectures are followed by interactive and problem-solving sessions.	
	Demonstration of power point Presentation using ICT tools	

Detailed Syllabus

Unit	Topics	Hours
Ι	Introduction: Understanding the Evolution, Nature, Scope & Objective of Human Resource Management, Context of Human Resource Management, Functions of HRM, Role of HR Managers & Challenges, Ethics in HRM	(8hrs)
II	Employee Resourcing: Job analysis: Job description and specifications; Job design; Job characteristic approach to job design. Human Resource Planning-Importance & Process, Recruitment and Selection, Sources& Methods of Recruitment - Selection Process, Types of Tests, Interview,	(10hrs)
	Placement, Induction, Socialisation-Employee onboarding	
III	Employee Development, Performance & Reward Management: Employee Development: Concept, Process, Methods of Training & Management Development, Performance Appraisal-Concept & Methods of Performance Appraisal, Promotion & Transfer,Reward Management-Concept, components & total reward, Factors affecting pay-levels, Job Evaluation, Employee Safety, Health and Well-being	(12hrs)
IV	Employee Relations: Concept, Elements, HRM approach to Industrial Relations, Employee Relation Process-Role of union 7 process of recognition, collective bargaining arrangements, Employee voice-concept & framework	(10hrs)
V	Case Studies on the above topics	(8 Hrs)
Total		48

Text Books:

- T1. K. Aswathappa & Sadhna Das, Human Resource and Personnel Management, 9th Edition, Mc Graw Hill Publishing Co. Ltd.,2021
- T2. Gary Dessler & Biju Varrkey, Human Resource Management,16thedn. Pearson India,2020
- T3. P. Jyothi & D.N. Venkatesh, Human Resource Management,2nd Edition,Oxford Publishing,2012

Reference Books:

- R1. C S Venkata Ratnam & B K Srivastava ,Personnel Management and Human Resources,1st edition, Tata Mc Graw Hill,1994
- R2. Michael Armstrong, A handbook of Human Resource Management Practice,9th Edition, Kogan Page,South Asian Edition,2004

	At the end of the course, the students will be able to:
Course Outcomes	CO1. To have conceptual clarity on basic concept of HRM& its function CO2. To critically evaluate the HR environment and its implication for
(CO)	managerial decisions
	CO3. To develop skills to handle different functional areas of HRM
	CO4. To demonstrate ability to resolve HRM issues & problem in real life

CP 206

Production& Operation Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 206	Production &	04	40	60
	Operation			
	Management			

Objec	tives	 To make the students to familiarize on production operations planning and control activities To help the student understand the supply management To develop decision making skills of the studen area of production & operation management 	y chain
Pre-R	equisites	Basic knowledge of all Production And Operation Man concepts	agement
Teaching Scheme		Lectures followed by interactive and problem solving s Demonstration of different techniques and their usages in situations will be explained. All lectures will be follo activity oriented sessions.	different
Detaile	ed Syllabus		
Unit		Topics	Hours
Ι	BasicsIntroduction to Production & Operation Management-Concept & objectives,Types of Production System, Process Planning & Design, location ofproduction facilities, plant layout and types of plant layout.		
II	Supply Chain Management systemIntroduction to Supply Chain Management, Logistics NetworkConfiguration, Inventory Management and Risk Pooling. The Value ofInformation, Supply Chain Integration, Customer value and Supply chainManagement, Information Technology for Supply Chain Management,Desiring Support Systems for Supply Chain Management,		
Ш	Decision – Support Systems for Supply Chain Management.Operating Decision in POMProject Management, Basic concept, net work principles PERT, CPM, JobDesign and work measurement, Business Process re-engineering, concepts, benefits, limitations, plant maintenance, function and types of plant maintenance.		
IV	Control Decision in POMImage: Second serviceTQM, concept, demings- (10hrs)14 principle, Kaizen, Quality circle, JIT, ISO-9000-2000, QS-9000, Six sigma concepts, role of management in implementing quality system.(10hrs)		
V	Case Study bas	ed on above topics	08hrs
Total			48hrs

Text Books:

T1 B. Mahadevan, Operations Management Theory and Practice, Pearson education, New Delhi, 3rd edition

- T2. K. Aswathappa, K. Sridhar Bhat, Production & Operations Management, HPH, New Delhi, 1st edition
- T3. Upendra kachru, Production and Operations Management, Text and cases, Excel Books, New Delhi, 1st edition
- T4. Designing and Managing the Supply Chain: Concepts, strategies and Case studies, by Simchi-levi, D., P.Kaminsky, and E.Simichi-Levi, Irwin/McGraw-Hill, Newyork, 2003

Reference Books:

- R1. James Dilworth, Production and Operations Management, Pearson International, New Delhi, 2nd edition
- R2. Purchasing and Supply Management by Leenders, Fearon, Flynn, Johnson
- R3. Supply Chain Management: Strategy, Planning and Operations by Sunil Chopra and Peter Meindi, Prentice Hall, Inc, 2001.

	At the end of the course, the students will be able to:
Course Outcomes	CO1. Develop conceptual clarity on Production & operation system
(CO)	CO2. Develop skill in managing supply chain
	CO3. Demonstrate ability to resolve real life problems affecting operation CO4. Demonstrate ability to apply TQM and related quality concepts in real life

CP 207 Business Law		& Corporate Governance		
Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 207	Business Law & Corporate Governance	04	40	60

Objectives	 To make students aware about important business laws To make students aware about different aspects of corporate governance To develop skills in handling different issues in business law and governance 	
Pre-Requisites	Basic knowledge of business environment	
Teaching Scheme	Lectures are followed by interactive and problem-solving session	
	Demonstration of PowerPoint Presentation using ICT tools	

Unit	Topics	Hours
Ι	The Indian Contract Act, 1872 Contract – meaning, characteristics, Essentials of a valid contract - offer and acceptance, consideration, contractual capacity, free consent, the legality of objects, Void agreements, Discharge of contract – modes of discharge including breach and its remedies, Contingent contracts, Contract of Indemnity and Guarantee contract of Bailment, Contract of Agency	(10hrs)
II	The Sale of Goods Act, 1930 Contract of sale, meaning, and the difference between sale and agreement to sell., Conditions and warranties, Transfer of ownership in goods including sale by non-owners, Performance of the contract of	(8hrs)

	sale, Unpaid seller – meaning and rights of an unpaid seller against the goods and the buyer.			
	The Companies Act, 2013 & Competition Act,2002			
	Incorporation, Memorandum of Association, Articles of Association,	(10hrs)		
III	Prospectus and Allotment of Securities, Accounts of the company,			
	Audit and Auditors of the company, Payment of Dividends, Directors,			
	Board meeting and its powers, Winding up.			
	Competition Act,2002: Scope of the Act, Provisions, Competition			
	commission of India, Duties, Power & function of Commission, Duties			
	of Director General, Penalties under the Act.			
	Corporate Governance			
	Concept, need scope, Theories of Corporate Governance: Agency	(12hrs)		
IV	Theory, Stewardship Theory, The Stakeholder Theory; Models of			
	Corporate Governance Obligation to Investors, Customers, Employees,			
	Suppliers, Government and Society, National committees under			
	Corporate Governance(CG), Board Membership, Role and			
	Responsibilities of Board of Director, Auditor & Bank in CG, Role of			
	SEBI in CG, Issues under CG in India			
V	Case Studies on the above topics			
	_	(8 Hrs)		
Total		48		

- T1. Garg K.C., Saareen Business Law, 1st Edition, Kalyani Publishers, 2015
- T2. Kumar, R. Legal Aspects of Business, 4th Edition, Cengage Learning,2016
- T3. N. D. Kapoor & Rajni Abbi General Laws & Procedures (Sultan Chand & Sons).
- T4. A.C. Fernando, Corporate Governance: Principles, Policies and Practices, Pearson India,2nd, Edition,2011

Reference Books & Other Materials

- R1. Tulsian, P.C, Business Law & Corporate Laws, 1st Edition, S.Chand, 2011
- R2. AIMA (1997). Corporate Governance and Business Ethics. New Delhi: Excel Books.
- R3. A Handbook on Corporate Governance for Executive Management by Institute of Directors,2019
- R4. M.C. Kuchhal ,Business Law, 4th Edition Vikas Publication, New Delhi,2004

https://www.mca.gov.in/Ministry/actsbills/pdf/The_competition_Act_2002.pdf https://www.mca.gov.in/Ministry/pdf/CompaniesAct2013.pdf

	At the end of the course, the students will be able to:
Course	CO1. Develop conceptual clarity on different legal provisions under various
Outcomes	laws relating to business
(CO)	CO2. Develop conceptual clarity on different aspects of corporate governance and its application
	CO3. Develop skill to handle real life problems relating to business law & governance.
	CO 4. Demonstrate ability to handle different issues relating to business law
	and governance

CP 208 Entrepreneurship, Startup & Innovation

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP-208	Entrepreneurship, Start up & Innovation	4	40	60

Objectives	1. This course will expose the students with concept of entrepreneurship and its process	
	2. To help students develop creative thinking while understanding the concept of innovation and start up	
	3. To develop entrepreneurial intent and skills	
	4. To develop ability to understand innovation and start up eco	
	system in India	
Pre-Requisites	Basic knowledge of Business & Management	
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case	
	study method and sessions are planned to be interactive with focus	
	on problem solving activities.	

Detailed Syllabus

Unit	Topics	Hours
Ι	Basics: Concept and Importance of Entrepreneurship, Types of Entrepreneurs Entrepreneurial Mindset- How entrepreneurs think, intention, background, characteristics & skills, Corporate Entrepreneurship-Causes, Managerial vs Entrepreneurial Decision Making, Entrepreneurial Culture	08
II	Entrepreneurship Process: Creativity & Business Ideas-Sources, Methods, Creative Problem Solving, Identifying & Analysing Opportunities, Development of Business Plan, Resource Mobilisation, Funding, Launching, Growing and Ending the new venture	10
III	Innovation & Entrepreneurship: Understanding innovation-Purpose, Seven sources of innovation, Types- Radical vs Incremental, Product vs Process, Business Model Innovation- Business Model Canvas, Service Innovation, Design led Innovation, Sustainable Innovation	12
IV	Startup & Innovation: Concept & Definition, Startup policies in India, Startup landscape in India, Step by Step Process for Recognition, Idea validation, Financial and Legal aspects, Pitching & Funding Support & Facilities, Challenges for Startup, Large Firm vs Startup Innovation	10
V	Case Study (Based on Above Units)	8
Total		48

Text Books:

T1. Robert D. Hisrich, Michael P. Peters & Dean A. Shepherd, Entrepreneurship, McGraw Hill Education, 10th Edition, 2018

- T2. Vasant Desai, The Dynamics of Entrepreneurial Development and Management, Himalaya Publishing House, Mumbai,6th Edition,2018
- T3. Innovation and Entrepreneurship Book by Peter Drucker.

Reference Books & Other Related Materials:

R1. HBS series on Innovation and Entrepreneurship

R2. Evolution of Startup India, 5 years Achievement Report, Department of Promotion of Industry & Internal Trade, Ministry of Commerce & Industry, Government of India

https://www.startupindia.gov.in/content/dam/investindia/Templates/public/5_years_Achieve ment_report%20_%20PRINT.pdf

R3 Borut Likar, Peter Fatur & Urška Mrgole(Ed.) Innovation Management, Korona Plus d.o.o.Institute for Innovation & Technology, Slovenia, 1st edition, 2013

R4. Christina E. Shalley, Michael A. Hitt, & Jing Zhou(Ed.) The Oxford Handbook of Creativity, Innovation & Entrepreneurship,Oxford University Press,2015

	At the e	nd of the course, the students will be able to:
Course	CO 1.	To develop conceptual clarity on entrepreneurship and its
Outcomes(CO)		process and apply them in real life situation.
	CO2.	To develop entrepreneurial and innovative mind set
	CO3.	To demonstrate ability for developing innovative business
		model
	.CO4.	To demonstrate creativity and critical thinking
		in understanding innovative ecosystem

DETAILED COURSE STRUCTURE MBA w.e.f 2022-2023

SEMESTER III

CP 301 Strategic Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP-301	Strategic Management	4	40	60

Objectives	1. To make the student understand the basic concepts of strategy & strategic management
	2. To develop critical thinking skills in analysing impact of business environment on developing and implementing strategy
	3. To provide an understanding of different strategic choices and their application in different situations
	4. To have knowledge and skills in understanding strategic implementation issues and resolving the same
Pre-Requisites	Basic knowledge of management and business environment
Teaching Scheme	ICT based Lectures followed by interactive session and discussion of cases relevant to strategic management. Live examples will be discussed and practical insights will be provided to increase awareness in understanding different business context and business issues.

Unit	Topics	Hours
Ι	Basics of Strategy & Strategic Management Strategic Decisions & Strategic development process, Strategy Making Pyramid-Corporate Level, Business Level, Functional level & Operating Strategy, Strategic Management-Elements & Process, Developing Vision & Mission	08
п	Analysing Environment Macro Environment-PESTLE analysis, Industry analysis-Six forces, Resources-Strategic vs Threshold, Capabilities & Competence-Core Competency & Dynamic Capabilities, Value Chain analysis, SWOC Analysis	10
III	Strategy Formulation Corporate Level Strategies – Corporate Parent, Corporate Portfolio, Corporate Diversity, Business Level Strategy – Purpose, Types, Concept of SBU, Strategic Options & Methods- Different types of strategic future, Alternatives-Joint venture &vertical integration, Strategic Methods-Mergers & Acquisitions, Strategic Alliance, Outsourcing & Internal Development	12
IV	Strategy Implementation & Control Operationalising strategy-Setting effective objectives, Preparing functional strategies & Business Policies Institutionalising strategy-Structure, Leadership & Culture Strategic Control-Establishing Strategic Control, Operational Control & Evaluating deviation	10
V	Case Study (Based on Above Units)	8
Total		48

- T1. Gerry Johnson, Kevan Scholes & Richard. Whittington, Exploring, Corporate Strategy, 7th edition, Pearson Education, New Delhi.
- T2.Adrian Haberberg& Alison Rieple, Strategic Management-Theory & Application, 1st Edition, Oxford University Press, New Delhi
- T3.John A. Pearce II, Richard B. Robinson Jr., Strategic Management, 1st Edition AITBS, New Delhi
- T4. Michael A. Hitt, R. Duane Ireland, and Robert E. Hoskisson, Strategic Management: Competitiveness and Globalization (Concepts and Cases),8th Edition, Cengage Learning

Reference Books:

- R1. Michael Porter "Competitive Strategy" Free Press, 1980
- R2.. Michael Porter "Competitive Advantage" Free Press, 1980
- R3. Thompson, A.J. Strickland III, John E.Gamble& A. K. Jain "Strategic Management" TMH publication 6th edition
- R4. David, Fred R. Strategic Management: concepts and cases ,13th edition, Pearson Education

	At the er	nd of the course, the students will be able to:
Course Outcomes(CO)	CO 1.	To understand strategic decisions and its implication for business
	CO2.	To demonstrate critical thinking and problem solving skills to make strategic decisions
	CO3.	To demonstrate ability to apply knowledge of strategic management to resolve business issues and resolve real life problems
	CO4.	To demonstrate ability to apply strategic choices, options and methods in real life situation

CP 302 Fundamentals of Management (Choice Based Paper)

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 202	Fundamentals of	04	40	60
	Management (Choice			
	Based Paper)			

Objectives	 To make the student understand the basic managerial concepts and skills To have knowledge and skills in understanding different functional areas of management and their application in real life To develop problem solving skills in analysing and resolving real life business problems
Pre-Requisites	No-Pre-requisite
Teaching Scheme	. ICT based Lectures followed by interactive session and discussion of cases relevant to strategic management. Live examples will be discussed and practical insights will be provided to increase awareness in understanding different business context and business issues and to develop ability in critical thinking and strategic decision making

Unit	Topics	Hours
I	Basic Managerial Concepts & Skills Management Concepts & Thought, Managerial Levels, Skills & Roles-Mintzberg Classification, Managerial functions-Planning, Organising, Staffing, Leading & Controlling, Managerial Decision Making-Process & Decision Making Environment	08
II	Organisational Behaviour Concept, Nature & Scope, Individual Behaviour-MARS model, Model of group effectiveness, Motivation-concept & process, Concept of Organisational Culture & Effectiveness	12
III	Basic Concepts of Accounting & Finance Accounting Principles-Concept & Convention, Types of Accounts & Rules, Journal, Ledger & Trial Balance Financial Management- Meaning, Scope, Objectives & Functions	10
IV	Basic Concepts of Marketing & HRM Marketing Management: Meaning, nature and scope & objectives, Segmentation, Targeting &Positioning Human Resource Management: Concept, nature and Scope of HRM, Functions of HRM, Role of HR Manager in Changing Environment	10
V	Case Study (Based on Above Units)	08
	TOTAL	48

Text Books:

- T1. Stephen A. Robbins & David A. Decenzo & Mary Coulter, —Fundamentals of Management 7 th Edition, Pearson Education, 2011
- T2. Steven Mcshane, Mary Glinow &Radha Sharma, Organizational Behavior: Emerging Knowledge and Practice for the Real World,5th Edition, McGraw Hill Education; 5th edition
- T3. T.S. Grewal, Double Entry Book Keeping Financial Accounting, 2021, Sultan Chand
- T4. Kotler Philip, Kevin, L Keller, Abraham Koshy & M..Jha: Marketing Management-South Asian Perspective, 13th Edition, Pearson Education.,2009
- T5. Essentials of Financial Management, IM Pandey, Vikas
- T6. K. Aswathappa & Sadhna Das, Human Resource and Personnel Management , 9th Edition, Mc Graw Hill Publishing Co. Ltd.,2021

Reference Book:

- R1. C. Mohan Juneja, Balijindar Singh, R.K. Mahajan, P.C. Sahoo, Practical Problems in Double Entry Book Keeping, 2013, Kalyani Publishers
- R2. V S Ramaswamy & S Namakumari. Marketing management : Global perspective, Indian context. 5th ed. 2013, Macmillan Publishing, New Delhi
- R3. Financial Management by PrasannaChandra, Tata McGraw Hill
- R4. Michael Armstrong, A handbook of Human Resource Management Practice,9th Edition, Kogan Page,South Asian Edition,2004

	At the end of the course, the students will be able to:
	CO 1. To understand managerial concepts and its application
Course Outcomes (CO)	CO2. To demonstrate critical thinking and problem solving
	skills to make managerial decisions
	CO3. To demonstrate ability to apply knowledge of

different functional areas of management to resolve
business issues and resolve real life problems

MM 311 Consumer Behavior

Sub. Code Su	ubject Name	Credit	Internal Mark	External Mark
MM 311 C	Consumer Behavior	04	40	60

Objectives	• To understand the role of consumer behaviour in marketing
	• To develop the skills to map the consumer's mind set.
	• To develop understanding on influence of individual determinants on consumer behaviour and its implication in marketing
	• To analyze emerging issues in consumer buying behaviour.
Pre-Requisites	Basic knowledge of marketing and behavioural science
Teaching	Lectures followed by interactive and problem solving sessions All lectures will
Scheme	be followed by activity oriented sessions and case method of teaching will be
	followed.

Unit	Topics	Hours					
	Basics of Consumer Behaviour						
	Consumer Behaviour-origin, concept & need, Consumer behavior in						
Ι	marketing– patterns, types & segmentation, Application of Consumer	8hrs					
	Behaviour, Marketing Strategy & Consumer Behaviour, Consumer						
	Decision Making Process, Changing pattern of consumer behaviour						
	Environmental Influences on Consumer Behaviour						
II	Cultural Influences on Consumer Behaviour, AIO classification of						
	Lifestyle, VALSTM Typology, Application of Lifestyle in understanding	12hrs					
	Consumer Behaviour, Group as a determinant of buyer behavior-Social						
	Class & Reference Group, Significance of Family in Consumer Behaviour,						
	Personal Influence-Opinion Leadership and Diffusion of innovation						
	Individual Determinants of Consumer Behaviour (10hrs)						
	Personality & Consumer Behaviour, Consumer Perception & Information						
III	Processing, Consumer Learning, Consumer Motivation, Consumer	10hrs					
	Attitude.						
	Modelling Consumer Behaviour & Consumerism (10hrs)						
	Traditional Models, Contemporary Models- Nicosia model, Howard Sheth	10hrs					
IV							
	Dimensions of Consumer Research						
V	Case Studies on above topics						
		8 hrs					
Total		48					

Text Books:

- T1. Leon G. Schifman and Leslie Lazar Kanuk ,Consumer Behaviour, PHI, New Delhi, 11th edition
- T2. David, L. Louden and Albert J.Della Bitta ,Consumer Behaviour ,Tata Mc Graw Hill Publication, New Delhi. 4th edition

T3. Dell,I, Hawkins, Roger, J,Best,Kennth A, Coney,Amit Mukerjee, Consumer Behaviour, Tata Mc Graw Hill, New Delhi. 3rd edition

Reference Book:

- R1. Michael Solomon, Consumer Behavior: Buying, Having, and Being Hardcover, 12th edition, Pearson India
- R2 James F Engel, Roger D. Blackwell and Paul W. Miniard "Consumer Behaviour" Dryden Press, CBS Publishing Ltd, New Delhi, 9th edition
- R3. Suja Nair, Consumer Behaviour in Indian Perspective, 1st Edition, Himalaya Publishing House

	At the	end of the course, the students will be able t:
Course Outcomes(CO)	CO1.	understand consumer behaviour concepts and is application
	CO2.	demonstrate critical thinking and problem solving skills to resolve consumer behaviour issues
	CO3.	demonstrate ability to apply knowledge of consumer behaviour to improve decision making skills.
	CO4.	demonstrate ability to apply consumer behaviour models in real
		life decision making.

MM312 Product & Brand Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
MM312	Product & Brand Management	04	40	60
			·	

Objectives	• To understand the basic concept & application of product & brand management in marketing decision making		
	• To develop skills in understanding issues related to product and brand management.		
	• To make the student understand product planning and development for formulation of marketing strategy		
	• To help student understand implication of different branding strategies in real life situation		
Pre-Requisites	Basic knowledge of marketing		
Teaching Scheme	Lectures followed by interactive and problem solving sessions All		
	lectures will be followed by activity oriented sessions and case		
	method of teaching will be followed.		

Unit	Topics	Hours
I	Basics of Product Management : Concept of product management, Product classification, Product Portfolio planning-Product mix and line decision, Product Portfolio Analysis-BCG & GE matrix Product Mapping. Product market strategy in competitive	8hrs
	environment	

	Product Planning and Development				
II	Objectives and Significance of Product Planning, Product Planning				
	Process, Identifying Stages of Product Life Cycle and developing suitable				
	strategy				
	New Product Development-Objectives, Dimensions of Product				
	Development, Process of New Product Development, Challenges and				
	Issues in Product Planning and Development				
	Basic Concept of Branding & Brand Management :				
	Concept of branding, Characteristics of a good brand, Brand elements,				
III	Reasons for branding, Importance of brand, Types of brand	10hrs			
	Strategic Brand Management Process, Brand association, Brand Identity-				
	concept, structure, Brand identity prism, Brand personality Brand loyalty,				
	Brand life cycle, Brand positioning.				
	Branding Strategies				
	Product Branding, Line Branding, Range Brand Strategy, Umbrella	12hrs			
IV	Branding, Brand architecture, Reasons for success and failure of brand,				
	Brand Extension, Brand equity and valuation, branding ethics, Social				
	media branding, brand rejuvenation				
V	Case Studies on above topics	08hrs			
Total					
TOLAT		48hrs			

- T1. Product Management, D. R. Lehmann & R. S. Winer, 4th Edition, Tata McGraw-Hill publications
- T2. Product Management in India, Ramanuj Majumdar, 3rd Revised edition, PHI publications
- T3. K. L. Keller, Strategic Brand Management, 2nd Edition, Pearson Publications
- T4. Jean-Noël Kapferer ,New Strategic Brand Management: Creating & Sustaining Brand Equity, 5th edition, Kogan Page;
- T5. R K Srivastava, Product Management & New Product Development, 2010, Excel Books. **Reference Books:**
- R1. David A. Aaker ,Managing Brand Equity: Capitalizing on the Value of a Brand Name,1st edition, Free Press
- R2. S Ramesh Kumar, Managing Indian Brands, 2nd edition, Vikash Publishing House
- R4. William Moore, Edgar A. Pessemier. Product Planning Management: Designing and Delivering Value. McGraw Hill Series in Management.

Course	At the end of the course, the students will be able to:			
Outcomes (CO)	 CO1. To understand product and brand management concepts and is application CO2. To demonstrate critical thinking and problem solving skills to resolve issues related to product and brand management CO3. To demonstrate ability to apply knowledge of product planning & development to improve marketing decision making skills. CO4. To demonstrate ability to apply branding strategies in real life decision making 			

MM313	Service Marketing			
Sub. Code	Subject Name	Credit	Internal Mark	External Mark
MM313	Service Marketing	02	40	60

Objectives	 To understand the concept of service marketing in emerging service economy. To develop skills in analysing and resolving issues related to service quality To explore and understand different aspects of customer relationship management. To make students understand strategic aspects of service marketing.
Pre-Requisites	Basic knowledge of marketing and business environment
Teaching Scheme	Lectures followed by interactive and problem solving sessions. Demonstration of different techniques and their usages in different situations will be explained. All lectures will be followed by activity oriented sessions.

Unit	Topics	Hours		
Ι	Basics Emergence of Service Economy, Introduction to services marketing, Nature &Characteristics of services, , Service Encounter, Service Blueprint, Service triangle, Service scape , Service marketing mix, Services marketing Challenges	8hrs		
Π	Service Marketing Quality Quality Issues and Models, Gap Analysis, SERVQUAL, Application of SERVQUAL, Branding, Packaging, Pricing, Promotion, Service delivery channels: direct channels, franchising, agents, brokers, internet channels, channel conflicts and resolution.			
III	Building Customer Relationship Management Relationship marketing & strategies, Relationship value of customers, customer profitability segment, customer life time value, , Relationship challenges, e-CRM, Service Consumer Behavior, Service failure & Recovery, Service Research and innovations -Financial Services, Tourism Services, Education Services, ITES, Telecom Services, Health Services, Logistics	12hrs		
IV	Strategic Service Marketing Strategic Marketing Management for Services - Matching Demand and Supply through Capacity Planning and Segmentation - Internal Marketing of a Service - External versus Internal Orientation of Service Strategy.	10hrs		
V	Case Studies on above topics	8 hrs		
Total		48		

Text Books:

T1. Valerie Zeithaml, Mary Jo Bitner, Dwayne Gremler Services Marketing,6th Edition,

McGraw-Hill Education (India) Pvt Limited

- T2. Christopher H. Lovelock, Services Marketing: People, Technology, Strategy, 4th edition, Pearson Education
- T3. Rajendra Nargundkar, Services Marketing- Text and Cases. 3rd Edition Tata McGraw Hill:
- T4. Ravi Shanker, Services Marketing: The Indian Perspective, 1st edition, Excel Books

Reference Books:

- R1. Jochen Wirtz & Christopher H. Lovelock, Services Marketing: People, Technology, Strategy, 8th edition, World Scientific (Us)
- R2. Govind Apte, Services Marketing,1st edition, Oxford University Press
- R3. K. Hoffman & John Bateson Services Marketing: Concepts, Strategies, & Cases 5th edition, South-Western College Publishing;

Course Outcomes (CO)	 At the end of the course, the students will be able to: CO1 To understand service marketing concepts and is application CO2. To demonstrate critical thinking and problem solving skills to resolve issues related to service quality CO3. To demonstrate ability to apply knowledge of customer relationship management to improve service delivery.
	management to improve service delivery.CO4. To demonstrate ability to apply strategic service marketing knowledge in real life decision making

FM 321 Security Analysis & Portfolio Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
FM 321	Security Analysis &	04	40	60
	Portfolio			
	Management			

Objectives	 To enable the student to understand the basic concepts of investment, risk and return To make students understand the techniques of measurement of investment To make student understand stock market operations and develop skill in portfolio selection To help the students understand different strategies of portfolio and investment management 		
Pre-Requisites	Basic knowledge of finance		
Teaching Scheme			

Unit	Topics	Hours	
Ι	Basics of Investment, Risk and Return Investment: Meaning, Features and Objectives, Alternative forms of Investment, Risk & Return on Investment Measuring Risk and Return on 2		
	Asset on 'n' asset Portfolio, Markowitz Efficient Function. Stock Indices and Trading Mechanism in Stock Exchanges, Procedure of Listing of Securities in Stock Exchange	10hrs	
	Techniques of Measurement of Investment		
II	Sharpe's Single Index Model, Computation of Risk and Return on Portfolio, Interpretation of Portfolio, Alpha, Beta, Efficient Frontier with Risk Free	10	
	Lending and Borrowing Capital that Live, Securely Masher Live, CAPM, Pricing of Securities with CAPM, Arbitrage Pricing Theory. Market		
	Timing, Evaluation Criteria and Procedures		
	Portfolio Selection & Efficient Market Hypothesis		
ш	Portfolio Selection: Feasible Set Portfolios, Efficient set, Utility Theory, Selection of Optional Portfolio using Utility Concept, Markowitz Portfolio		
	Optimization, Sharpe Portfolio Optimization, Efficient Market Hypothesis.	10	
	Investment Analysis & Portfolio Management Strategies Fundamental Analysis, Economic, Industry and Company Analysis,	10	
IV	Technical Analysis, Charting Tools, Volume and Price Trends, Technical Indicators, Performance Evaluation of Portfolio, Portfolio Management Strategies.	10	
V	Case Study based on above topics	08hrs	
	Cuse Study Sused on above topics	00115	
Total		48hrs	

Text Books:

T1. Prasanna Chandra, Investment Analysis and Portfolio Management, 6th edition McGraw Hill

T2. Herbert B. Mayo, An Introduction to Investments, 12th Edition, Cengage learning

T3. V. K. Bhalla's Investment Management - Security Analysis and Portfolio Management ,12th

revised edition, S. Chand Publishing

T4. E. Fischer Donald & J. Jordan Ronald & K. Pradhan Ashwini ,Security Analysis and Portfolio Management, 7th edition, Pearson Education

Reference Books:

- R1. Punithavathy Pandian, Analysis & Portfolio Management, 2nd edition, Vikas publishing house
- R2. Financial Statement Analysis and Security Valuation, Stephen H. Penman, Fourth Edition, Tata McGraw-Hill Education (India) Private Limited, New Delhi
- R3. Robert A. Strong, Portfolio Construction, Management, and Protection 4th Edition, Cengage Learning

	At the end of the course, the students will be able to:
Course	CO1. develop basic understanding of investment management CO2. develop skill to measure the risk and rerun of stock

Outcomes	CO3. demonstrate ability to apply the concept of portfolio management for
(CO)	making better investment decision
	CO4. demonstrate ability to become good investment analyst

FM 322	Financial Markets &	z Services		
Sub. Code	Subject Name	Credit	Internal Mark	External Mark
FM 322	Financial	04	40	60
	Markets &			
	Services			

Objectives	 This course aims to provide students the understanding of the Indian financial system To enable the student to understand the basic concepts of financial markets and services To make student develop decision making skills in 	
	analysing impact of financial market & services	
	• To help the students understand different strategies, tools &	
	techniques related to financial markets and services	
Pre-Requisites	Basic knowledge of finance	
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case	
	study method for interactive and activity oriented session and with	
	focus on problem solving activities.	

Unit	Topics	Hours
Ι	Financial Market-I Indian Financial System-Evolution, Functions, Classifications and Structure, Financial Assets and Intermediaries, Money Market- meaning, Instruments- Call Money, Treasury Bills, Certificate of Deposits, Commercial Bill and Commercial Papers, Capital Market in India- Meaning, Features and Instruments, New Issue Market and Secondary Market, Capital Market vs. Money Market, Methods of Floating of Shares in Primary Market, Participants of Financial Market	
II	In Frinancial Market, Faiterparts of Financial MarketFinancial Market-IISecurity and Exchange Board of India(SEBI)-Objectives, Role and Functions and Powers, SEBI Guidelines for Primary Market, Secondary Market and Foreign Institutional Investors, Over the Counter Exchange of India(OTCEI), National Stock Exchange (NSE) and Bombay Stock Exchanges (BSE)- History, Features and Functions, Objectives, The Role of Stock Broker and Depository System in India	
III	Financial Services-I Financial Services-Concept, Features, Importance and Classifications, Hybrid Financial Products and Services, Hire Purchase, -Features, Merits and Demerits, Leasing- Types, Merits, Demerits and Legal Aspects, Merchant Banking-Services and SEBI Guidelines, Venture Capital- Meaning, Importance and Method of Financing.	10hrs

	Financial Services-II	
	Discounting, Factoring and Forfeiting – Meaning, Concept, Functions and	12hrs
IV	Modus Operandi, Types of Factoring, Benefits of Factoring and Forfeiting,	
	Saucerisation of Debts- Meaning, Modus Operandi and Benefits, Credit	
	Rating- Meaning, Functions, Merits and Demerits, Process of Credit	
	Rating, Credit Rating Agencies- ICRA, CARE and CRISIL	
V	Case Studies on the above topics	
		8 hrs.
Total		48

T1. L M Bhole & Jitendra Mahakud., Financial Institutions and Markets: Structure, Growth & Innovation, 6th edition, McGraw Hill Education

T2. P.N Varshney & D.K. Mittal, Indian Financial System", Sultan Chand & Sons, New Delhi.

T3. K.Natrajan & E.Gordon, Financial Markets and Services, 10th edition, Himalayan Publishing

House

T4. Gupta, Agawalla & Gupta, Financial Institutions and Markets, 1st edition, Kalayani Publishers

Reference Books & Other Materials

- R1. R. M. Srivastava & Divya Nigam, Management of Indian Financial Institutions, Himalaya Publishing House
- R2 H.R. Machhi Raju, Indian Financial System,4th edition, Vikash Publishing House
 R3. M. Y. Khan, Indian Financial Systems 6th edition, Tata McGraw Hill, New Delhi

	At the end of the course, the students will be able to:
Course Outcomes	CO1. develop basic understanding of financial markets and services
(CO)	CO2. develop skill for using the various tools in the financial market and
	to evaluate risks of financial decision
	CO3. demonstrate ability to apply the concept of financial markets and
	services for making better investment and other financial decision
	CO4. demonstrate ability to solve investment and other financial problems

Advance Accounting & Taxation FM323

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
FM323	Advance Accounting & Taxation	4	40	60

Objectives	 To provide students a conceptual idea and insights on on final accounts and standard costing techniques To help students develop decision making skills by applying accounting tools and techniques To develop skills in applying income tax and GST knowledge in real life
Pre-Requisites	Knowledge of direct and indirect tax, Standard Costing,
	Liquidation of Companies.

Teaching Scheme	Regular classroom lectures with use of ICT tools as and when
	required, case study sessions are planned to be interactive with
	focus on problem solving activities.

Unit	Topics	Hours
Ι	AccountingI: Company Final Accounts: Preparation of Annual Accounts of Companies as per Companies Act, 2013 (Schedule III), Treatment of taxation in preparation of final accounts of companies, Bonus and dividend to shareholders, Managerial remuneration, Pre-incorporation profit / loss, Earnings per share: Basic EPS and Diluted earnings per share.	08
II	Accounting-II: Standard Costing: Standard costing as a control technique; setting of standards and their revision; Variance analysis – meaning and importance, kinds of variance and their uses – materials, labour, overhead variance.	10
Ш	Basics of Income Tax: Basic Concepts and Definitions under IT Act: Assessee, Previous year, Assessment year, Person, Income, Sources of income, Heads of income, Gross total income, Total income, Residential Status and Incidence of Tax. Heads of Income: Income from House property, Capital Gains: Meaning and types of capital assets, computation of STCG and LTCG.	12
IV	Basic of GST: Pre-GST Indirect Taxation Structure in India, Meaning, features, objectives, Scope and benefits of GST, GST and Centre-State Financial Relations, Dual GST: Benefits of Dual GST, Structure of Dual Model of GST, Central GST – State / Union Territory GST – Integrated GST and GST Cess, Salient features of CGST Act, SGST Act and IGST Act.	10
V	Case Study (Based on Above Units)	Ŭ.
Total		48

Text Books:

- T1. M. C. Shukla, T. S. Grewal, & S. C Gupta Advanced Accounts, Vol.-II, .S. Chand & Co., New Delhi
- T2. V.K. Singhania, Direct Taxes: Laws and Practice, Taxmann Publication, New Delhi
- T3. S. P. Jain, & K. L. Narang, Corporate Accounting, Kalyani Publishers.
- T4. Shashi K. Gupta & R.K. Sharma, Management Accounting Principles Practice,13th edition, Kalyani Publishers

Reference Books & Other Related Materials:

- R1. S N Maheshwari, CA Sharad K Maheshwari & Dr Suneel K Maheshwari, Corporate Accounting, 6th edition, Vikas Publishing
- R2. Aditya Singhania, GST Practice Manual,6th edition, Taxman
- R3 Taxman Income Tax Act

	At the end of the course, the students will be able to:
Course	CO1. develop conceptual clarity on advance accounting and taxation
Outcomes(CO)	and its application in business.
	CO2. Develop skill to analyse and resolve accounting and taxation
	issues

CO3. Demonstrate ability to use the technique of management
accounting and taxation for managerial decision
CO4. Demonstrate ability to make GST and IT return filing

HRM 331 Human Resource Planning & Development

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
HRM	Human Resource	4	40	60
331	Planning &			
	Development			

Objectives	 To familiarize the students with different aspects of HR planning & development To understand HR planning & development process To develop skills of students in critically analysing HR planning & development issues 	
Pre-Requisites	Basic knowledge of HRM	
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case study method and sessions are planned to be interactive with focus on problem solving and group discussion	

Detailed Syllabus

Unit	Topics	Hours
Ι	Basics of HR Planning Concept, Need and Importance, Objectives of HR planning, Job Analysis & HR Planning, Process of HR Planning, Barriers to HR planning, Recent trends in Human Resource Planning.HR Planning-Issues & challenges	08
II	HR Forecasting Process Importance of HR Forecasting, Types of forecasting, Demand Forecasting- factors affecting demand forecasting, Approaches & techniques of demand forecasting Supply Forecasting-Sources of Supply, Supply forecasting techniques, Determining HR Gaps-Determining HR Plans	10
	Basics of HRD	
III	Evolution of HRD, Factors affecting growth of HRD, Concept, Scope & Objectives of HRD, HRD as a total system, HRD climate, Role & Competencies of HRD professionals	10
IV	HRD Process & Interventions Assessing HRD needs, Designing Effective Training Programmes, Implementing HRD programmes, Evaluating HRD programmes, HRD Audit HRD Interventions-Training Interventions, Career Development Interventions, OD Interventions	12
V	Case Study (Based on Above Units)	8
Total		48

Text Books:

T1. M. Belcourt,k,M^c Bey & Y.H. Margaret Yap, Strategic Human resource Planning Cengage Publication 5th Edition,2013

T2. Jon M. Werner, Randy L. Desimone, Human Resource Development, Thompson India, New Delhi.

T3. Kalyani Mohanty & Padmalita Routray, HRD &Organisational Effectiveness, Excel Publication, New Delhi

Reference Books & Other Related Materials:

R1. T.V Rao, HRD Missionary Oxford & IBH Publishing House, New Delhi

R2. Udai Pareek and T.V Rao, Designing Human Resource System, Oxford IBH Publishing House, New Delhi

R3 Bhattcharya Dipak Kumar, Human Resource Planning, Excel Books, New Delhi.

R4. McBeath, Gordon. The Handbook of human resource planning - Oxford: Blackwell, 1992

	At the e	end of the course, the students will be able to:
Course Outcomes(CO)	CO 1.	To understand concept of HR Planning & Development and its application in organisation
	CO2.	To demonstrate critical thinking and problem solving skills
		to resolve issues related to HR planning and development.
	CO3.	To demonstrate ability to apply knowledge of HR
		planning and development resolve real life problems
	CO4.	To demonstrate ability to apply HRD interventions to
		resolve HRD issues

HRM 332 Performance & Reward Management

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
HRM 332	Performance & Reward Management	4	40	60

 performance & reward management To develop skills in implementing performance and reward management To develop skills of students in critically analysing 			
<u> </u>			
e-Requisites Basic knowledge of HRM			
	 To develop skills in implementing performance and reward management To develop skills of students in critically analysing Performance & reward management issues Basic knowledge of HRM Regular classroom lectures, ICT tools as and when required, case study method and sessions are planned to be interactive with focus 		

Unit	Topics	Hours
	Basics of Performance Management	
	Evolution of the concept, Aims & Role of Performance Management,	
Ι	Performance management Process-Prerequisite, Performance planning,	08
	Performance Execution, Performance Assessment, Performance Review,	
	Performance Renewal & Re-contracting	

	Implementing Performance Management System	
II	Defining Performance and Choosing a Measurement Approach, Gathering	
	Performance Information, Implementing the system, Performance	12
	Management and Employee Development, Performance Management	
	Skills, Managing Team Performance	
	Basics of Reward Management	
	Context, Concept & Aims of Reward Management, Components of a reward	
III	system, Total Reward-Elements & Significance, Contingent Pay & Team	08
	Pay. Employee Benefits, Executive Compensation	
	Designing Reward System	
	Determinants of Pay, Pay levels within organizations, Pay system, Factor	12
IV	affecting pay level, Job evaluation, Market rate analysis, Grade & Pay	
	structure,	
V	Case Study (Based on Above Units)	8
Total		48

T1. Herman Aguinis, Performance Management,3rd edition, Pearson India

T2. Michael Armstrong, Handbook of Reward Management Practice : Improving Performance through reward, Kogan Page

T3. Joseph J. Martocchio, Strategic Compensation: A Human Resource Management Approach, Global 8th Edition, Pearson India

T4. Michael Armstrong & Angela Baron, Performance Management: A Strategic And Integrated Approach to Achieve Success,1st edition, Jaico Publishing House

Reference Books:

- R1. Michael Armstrong Handbook of Performance Management : An evidence-based quide to delivering high performance ,4th edition, Kogan Page
- R2. Dipak Kumar Bhattacharyya, Compensation Management2nd edition ,Oxford University Press
- R3 T V Rao, Performance Management: Toward Organizational Excellence,2nd Edition, Sage Publication
- R4.Michael Armstrong & Helen Murlis ,Reward Management: A Handbook of Remuneration Strategy and Practice, 5th edition ,Kogan Page

	At the	end of the course, the students will be able to:
Course	CO 1	To understand concept and application of Performance &
Outcomes(CO)		Reward Management in organisations
	CO2.	To demonstrate critical thinking and problem solving skills
		to resolve issues related to Performance & Reward
		Management.
	CO3.	To demonstrate ability to implement performance and
		reward management system in an organisation

HRM333 Industrial Relation

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
HRM333	Industrial Relation	4	40	60

Objectives	The objective of the course is to enable students to have an insight into the relations between various sectors that have a bearing on the management of employee and Industrial relations.
Pre-Requisites	Human Resource Management
Teaching Scheme	Lectures are followed by interactive and activity oriented sessions.
	Case method of teaching followed.

Unit	Topics	Hours
Ι	Basics of Employee Relations Conceptual framework of employee relations, Elements of employee relations, Industrial relations as a system of rules-Dunlop Model, Unitary and Pluralist views, Individualism and Collectivism, Parties to Industrial Relation	08
II	Labour Market: Features, Demand and Supply of Labour, Unemployment and Underemployment, Types of Labour Market, Characteristics of Indian Labour force in India ,Labour Market, Problems of Labour in India, Role of ILO in IR	10
ш	Employee Relation Process Conceptual Framework, Trade Union Movement in India, Structure of Trade Unions, Union recognition and de-recognition, Collective Bargaining-concept, levels, types & process, Industrial dispute-causes & consequences, types and procedure of settlement, Grievance: Meaning, Grievance handling procedure, grievance handling machinery, Employer's Organisation-Purpose & function	12
IV	Employee voice & Participation: The framework for employee voice, Forms of Employee Voice- Involvement and Participation, Purpose of employee voice, Factors affecting choice, Attitude surveys Workers' Participation in Management-Levels & forms, Participative schemes in India-Bi-partite & Tripartite Committees	10
V	Case Studies on the above topics	8
Total		48

Text Books:

- T1. P. N. Singh & Neeraj Kumar, Employee Relations Management 1st Edition, Pearson India
- T2. Venkataratnam C. S.: Industrial Relations,1st edition, Oxford University Press
- T3. Piyali Ghosh and Shefali Nandan, "Industrial Relations and Labour Laws", 1st edition, Tata McGraw Hill Education
- T4. Armstrong's Handbook of Human Resource Management Practice ,15th Edition,Kogan Page

Reference Books

R1. Arun Monappa & Ranjeet Nambudiri, Industrial Relations and Labour Laws, 2nd edition McGraw Hill Education;

- R2. Sinha: Industrial Relations, Trade Unions and Labor Legislation,1st edition, Pearson 2007.
- R2. P.R.N. Sinha, Indu Bala Shekhar & Seema Priyadarshini, Industrial Relations, Trade Unions and Labour Legislation 3rd Edition, Pearson Education
- R3 Jeff Hyman, Employee Voice and Participation: Contested Past, Troubled Present, Uncertain Future, 1st edition, Routledge
- R4. D P Sahoo, Employee Relations Management: Text and Cases Sage Publications Pvt. Ltd; First edition

	At the e	end of the course, the students will be able to :
Course	CO1.	gain insights on employee relations and labour market
Outcomes(CO)	CO2.	demonstrate critical thinking and problem solving skills
		to resolve issues on employee relations.
	CO3	demonstrate ability to handle different issues relating to
		employee relations

DETAILED COURSE STRUCTURE MBA w.e.f 2022-2023

SEMESTER IV

CP 401	Banking Insurance an	d Management		
Sub.	Subject Name	Credit	Internal Mark	External Mark
Code				
CP-401	Banking Insurance	4	40	60
	and Management			

Objectives	• To equip the students with a thorough understanding of	
	banking and insurance industry.	
	• To help the students develop conceptual clarity on banking	
	products, services & regulations under it	
	• To help the students develop conceptual clarity on	
	insurance products & regulations under it	
Pre-Requisites	Basic knowledge of banking and insurance industry	
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case	
	study method of teaching will be adopted and sessions are planned	
	to be interactive with focus on problem solving activities.	

Unit	Topics	Hours
Ι	Basics of Banking Concept of Bank, Banking and Bank Management, Types of Banks, Functions of a Commercial Bank, Role of Commercial Banks towards National Economy, Banking Sector Reforms in India, Reserve Bank of India- Functions and Powers, Monetary and Credit-Control Policy, Risk Management of Bank and BASEL Norms.	08
Π	Banking Products & Services & Regulations Fund Based and Fees based Banking Product and Services, Agency Services, Core Banking, Retail Banking, Corporate Banking, Bancassurance, Mobile Banking, Virtual Banking, CRM in Banking, Salient Features of Banking Regulation Act, 1949, KYC, Methods of e- payments -Debit Card, Credit Card, Smart Cards, NEFT, RTGS, e-Wallet and Non-Performing Asset(NPA)	12
III	Fundamentals of Insurance and Life Insurance Insurance-Definition, Concept, Features, Objectives and Principles and Types, Life Insurance- Meaning, Features, Objectives and Principles, Procedure for taking a Policy, Premium Plans, Calculation of Premium and Settlement of Claims and Life Insurance vs General Insurance	10
IV	Insurance Regulations & Policies Fire, Marine & Health Insurance: Principles, Policy conditions, Types of Policies, Settlement of Claims (Both Fire and Marine Insurance), IRDA Act. 1999, Meaning, Objectives, Duties, Powers and Functions of Authority, Principles of Re-insurance and Emerging Challenges before Insurance Industry.	10
V	Case Study (Based on Above Units)	8
Total		48

- T1. Padmalatha Suresh & Justin Paul Management of Banking and financial Services Fourth Edition, Pearson Education
- T2. Banking Law & Practice. by S N Maheshwari, S K Maheshwari & S N Maheshwari. Edi 13th Edition, Kalyani Publishers
- T3. M.N. Mishra & S B Mishra, Insurance: Principles And Practice, 22nd edition, S. Chand
- T4. Hargovind Dayal ,The Fundamentals of Insurance: Theories, Principles and Practices 1st edition, Notion Press

Reference Books:

- R1. N.R. Mohan Prakash, Banking, Risk and Insurance Management, Vikas Publishing
- R2. Deepak Tandon & Neelam Tandon, Management of Banks-Text & Cases, 4th edition, Taxman
- R3. IIBF, Principles & Practices of Banking,5th edition, Macmillan Education

	At the end of the course, the students will be able to:
Course Outcomes(CO)	 CO 1 develop basic understanding of banking & insurance products and services and its usefulness in real life CO2 develop critical thinking and problem solving ability to understand and resolve issues on banking & insurance CO3. develop skills in making the investor aware and select the right policies CO4. demonstrate ability to make right decisions on resolving issues related to banking and insurance

CP 402	Research Methodology			
Sub. Code	Subject Name	Credit	Internal Mark	External Mark
CP 402	Research Methodology	04	40	60

Objectives	 To make the students aware on the basic concept of business research To make the students understand the process of business
	research
	• To help the students develop skill in handling and analysing data
	• To develop ability to create a scientific research proposal and to carry out the same
Pre-Requisites	Basic knowledge of statistics
Teaching Scheme	Lectures followed by interactive and problem solving sessions. Demonstration of different techniques and their usages in different situations will be explained. All lectures will be followed by activity oriented sessions.

Unit	Topics	Hours
Ι	Basics: Concept & Importance of Business Research Approaches-Deductive & Inductive, Key Properties of Research, Types of Research, Exploratory vs Conclusive Research, Qualitative vs Quantitative Research	

II	Research Process: Defining research problem-Steps involved in problem identification, Review of Literature, Identification of Research Gap. Theoretical framework & Hypotheses Development, Research Design-Types, Measurement of variables, Scaling-Types & Techniques, Sources & Methods of Data Collection, Sampling-Steps in sampling, criteria for selecting a sampling procedure, Types of sampling design, Methods of sample size determination	12
III	Data Processing & Data Analysis: Preparing data for analysis-Data editing, coding &tabulation, Choosing right statistical methods for analysis-Descriptive vs Inferential statistics, statistical techniques for Uni-variate, Bi-variate and Multi-variate data. Procedure for testing hypothesis	10
IV	Ethics in Research & Report Writing Ethics in Business Research- Ethical principles-Harm to participants, Lack of informed consent, Invasion of privacy, Deception, Other ethical and legal considerations-Data management, Copyright ,Reciprocity and trust, Affiliation and conflicts of interest Development of Research Proposal, Types of Report, Layout & Structure of Report, Bibliography & Referencing,& footnotes	10
V	Case Study (Based on Above Units)	08
	TOTAL	48

- T1. Donald Cooper, Pamela Schindler, Business Research Methods, McGraw-Hill Higher Education, 12th Edition
- T2. Deepak Chawala & Neena Sondhi,Research Methodology, Vikash Publishing House, New Delhi,2nd edition.
- T3.Uma Sekaran, Research Methods for Business: A Skill Building Approach, Wiley India, New Delhi, 1st edition.
- T4. CR Kothari, Research Methodology-Methods and Techniques, New Age Publishers,2nd Edition.

Reference Book:

- R1. Allan Bryman & Emma Bell, Business Research Methods,3rd edition,Oxford University Press
- R2. Robert Ho, Handbook of univariate and multivariate data analysis and interpretation with SPSS /, 1st edition, Chapman & Hall/CRC
- R3. W. Lawrence Neuman, Social Research Methods: Qualitative and Quantitative Approaches, 7th Edition, Pearson New International Edition

Course Outcomes (CO)	At the end of the course, the students will be able to: CO1. have conceptual clarity on basic concept & process of research		
	CO2. demonstrate skill in defining research problem and develop ability to resolve managerial dilemma		
	CO3.demonstrate ability to use different research methods		
	CO4.demonstrate ability to create an effective research		
	Proposal and carry out research project		

MM 411	Integrated	Marketing	Communication
	micgraicu	Markeing	communication

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
MM 411	Integrated Marketing	04	40	60
	Communication			

Objectives	5. To make the students understand the concept and process of IMC		
5	6. To help the students develop the skill in designing and developing IMC programme		
	7. To make the students aware on digital media and ability to use such media while designing and implementing IMC8. To make the students aware on legal and ethical aspects of		
	advertising		
Pre-Requisites	Basic knowledge of marketing & communication		
Teaching	Regular classroom lectures, use of ICT tools as and when required, case		
Scheme	study method of teaching and sessions are planned to be interactive with		
	focus on activities like demonstration, role play etc.		

Unit	Topics	Hours
I	Introduction to Integrated Marketing Communication (IMC): Meaning and role of IMC in Marketing process, one voice communication V/s IMC. Introduction to IMC tools – Advertising, sales promotion, publicity, public relations, and event sponsorship; The role of advertising agencies and other marketing organizations	10hrs
II	Understanding communication process: Source, Message and channel factors, Communication response hierarchy- AIDA model, Hierarchy of effect model, Innovation adoption model, information processing model, The standard learning Hierarchy, Attribution Hierarchy, and low involvement hierarchy Consumer involvement- The Elaboration Likelihood (ELM) model, The Foote, Cone and Belding (FCB) Model	10hrs
III	Developing the Integrated Marketing Communication Programme: Planning and development of creative marketing communication. Creative strategy in implementation and evaluation of marketing communication - Types of appeals and execution styles. Media planning and selection decisions- steps involved and information needed for media planning. Measuring the effectiveness of all Promotional tools and IMC.	10hrs
IV V	Digital Media & Advertising Ethics: Digital Media, Evolution of Technology, Convergence of Digital Media, E- Commerce and Digital Media, Advertising on Digital Media, Social Media, Mobile Adverting, E-PR Advertising Laws & Ethics: Adverting & Law, Advertising & Ethics, Pester Power, Intellectual Property Rights, ASCI Case Studies on above topics	10hrs 8hrs
Total		48

- T1. Advertising & Promotion- An Integrated Marketing Communications Perspective, George Belch, Michael Belch & Keyoor Purani, TATA McGraw Hill ,
- T2. Advertising Management, Jaishri Jethwaney & Shruti Jain, Oxford University Press
- T3. Advertising & Promotions, S H Kazmi and Satish K Batra, Excel

T4. Advertising; Principles and Practice, Wells, Moriarty and Burnett, Pearson **Reference Book:**

- R1. Advertising & Promotions: An IMC perspective, Kruti Shah and Alan D'Souza, Tata McGraw Hill
- R2 Advertising & Promotion: An IMC approach, Terence A. Shimp Pub., Cengage Learning
- R3. Advertising Management, Aakar, Batra and Myers, Prentice Hall

Course Outcomes(CO) CO1. understa CO2. demonst perspect CO3. demonst to impro CO4. demonst		derstand IMC c nonstrate critica spectives on IM nonstrate ability mprove decisio	rate ability to apply knowledge of IMC we decision making skills. rate ability to apply IMC models in designing IMC		
MM 412	MM 412 Sales & Distribution Management				
Sub. Code	Sub. Code Subject Name		Credit	Internal Mark	External Mark
MM312	MM312 Sales & Distribution		tion 04	40	60
Management					

Objectives	 To make the students understand the concept and process of sales and distribution management To help the students develop the skill in managing sales force To develop skills in managing distribution channel
	• To make the students aware on logistic and e-logistic management
Pre-Requisites	Basic knowledge of Marketing &HRM
Teaching Scheme	Regular classroom lectures, use of ICT tools as and when required, case study method of teaching and sessions are planned to be interactive with focus on activities like demonstration, role play etc.

Unit	Topics	Hours
Ι	Basics of Sales Management: Objectives and Functions, Setting up a sales organization, Selling process, Management of Sales force-Recruitment & Selection, Training, Sales Force Motivation, Compensating Sales Force, Sale forecasting, Territory design and Management, Evaluation of sales force, Sales Budget, Sales Quota, Concept of Sales analytics.	10hrs
II	Distribution Management: Designing customer-oriented marketing channel, Channel Conflict, Co-operation & Competition. Omni Channel. Distribution analysis- Depth and width of distribution, Per Dealer Stocking, Percentage Dealer Stocking, Per Dealer Off take, Stock Turnover Ratio, Weighted Distribution. Vertical marketing system, Horizontal Marketing system.	10hrs
III	Logistics Management: Objectives of logistics, Logistics planning, Inventory management decisions, Transportation decisions, Supply chain Management in Online Marketing and Retailing.	10hrs

IV	E- Logistic Management Relation to ERP: E-procurement – E-Logistics – Internet Auctions – E- markets – Electronic Business Process	10hrs
V	Case Studies on above topics	08hrs
Total		48hrs

- T1. Krishna K. Havaldar, Y.M. Cavale Sales and Distribution Management, , Tata McGraw , 2^{nd} edition
- T2. Tapan K. Panda and Sunil Sahadev ,Sales and Distribution Management , , Oxford Publishing House, 3rd edition
- T3. K S Bhatt ,Sales and Distribution Management -Himalaya Publishing House , 2nd edition

T4. Dr.S.L.Gupta, Sales and Distribution Management, , Excel Books,3rd edition **Reference Books:**

- R1. Alan Rushton, Phil Croucher & Dr Peter Baker, The Handbook of Logistics and Distribution Management, 6th edition,Kogan Page
- R2. Pingali Venugopal Sales and Distribution Management: An Integrative Approach 2nd Edition, Sage Publication
- R3. Richard R. Still, Edward W. Cundiff, Norman A. P. Govoni & Sandeep Puri Sales and Distribution Management,6th Edition, Pearson

Course	At the end of the course, the students will be able to:
Outcomes (CO)	CO1. understand concepts and application sales and distribution management
	CO2. demonstrate problem solving skills to analyse different situations in sales and distribution management
	CO3. demonstrate ability to understand logistic management
	CO4. demonstrate ability to apply e-market knowledge in managing logistics

FM 421 Financial Derivatives

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
FM 421	Financial	04	40	60
	Derivatives			

Objectives	• To enable the student to understand basics of financial derivatives
	• To make the students understand fundamentals of future and option market
	• To help students develop necessary skills for pricing and hedging of derivative securities,
	• To make the students aware on SWAP market &process of risk management
Pre-Requisites	Basic knowledge of money market and capital market

Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case
	study method and sessions are planned to be interactive with focus
	on problem solving activities.

Detail	Detailed Syllabus				
Unit	Topics	Hours			
Ι	Basics of Financial Derivatives Concept, Definition, Features, Importance, Types of Derivatives, Basic Financial Derivatives, History, Development and Growth of Derivatives Market, Use of Derivatives, Traders in Derivative Markets, Factors contributing to the growth of Derivatives, Forward contract, Features of Forward Contract, Classification of Forward Contracts.	10			
Ш	Fundamentals of Future Market Introduction, Financial Futures contracts, Types of Financial Futures, Basic Hedging Practices, Continuous Compounding, Cost of Carry, Margin requirement for Futures, Convenience Yield, Stock Futures, use and application of Stock Index Futures, Arbitrage with Stock Futures, Beta and the Optimal Hedge Ratio, Currency Futures Market.	10			
III	Fundamentals of Options Market : Concept and Types of options, Payoff of Long and Short Put, Payoff of Long and Short Call, covered call writing, Protective put Strategy, Straddle, Strangle, Bull Spreads, Bear Spread, Butterfly Spread, Box Spread. Principles of Option Pricing- Put- Call Parity, Binomial Mode for Pricing Options, Black-Scholes model, Volatility and Implied Volatility from the Black-Scholes Model, Options Greeks and basic of Delta Hedging, Forex Options Structured Solutions	10			
IV	SWAP Market and Risk Management: SWAP: Meaning, Concept, Nature, Evolution, Features, Types of Swaps: Plain Vanilla swaps, Interest Rate Swaps, Currency Swaps; Delta-Gamma Hedging, Hedging Policy-Financial Distress, Cash Flow Hedges and Value Hedges, Capital Structure and Hedging, over view of Commodity Derivatives and Commodity Boards,Risk: Definition, Types of Risk, Process of Risk Management, The Tools of Risk Management. Derivatives	10			
V	Case Studies on the above Topics	08			

- T1. S.L. Gupta, Financial Derivatives-Theory, Concepts and Problems, 2nd edition, PHI
- T2. Rajiv Srivastava, Derivatives and Risk Management, Oxford University Press
- T3. Verma J.R Derivatives and Risk Management, 1st edition,, Mc Graw Hill
- T4. Bishnupriya Mishra & Sathya Swaroop Debasish , 1st edition, Financial Derivatives Excel Books

Reference Books:

- R1. Robert L McDonald. Derivatives Markets 3rd edition(Pearson Series in Finance)
- R2. John C. Hull, Options, Futures, and Other Derivatives, 10th Edition, Pearson
- R3. Paul Hopkin Fundamentals of Risk Management, 5th edition, Kogan Page
- R4. Chance, Don M. and Robert Brooks, (2013), An Introduction to Derivatives and Risk Management, Cengage Learning.

	At the end of the course, the students will be able to:
Course Outcomes (CO)	 CO1. develop conceptual clarity on derivatives and risk management CO2. develop skills in using various derivative instruments to hedge or reduce the risk. CO3. develop ability to select various options and then can apply them to specific markets CO4.develop ability to become a financial advisor

FM 422 Corporate Restructuring				
Sub. Code	Subject Name	Credit	Internal Mark	External Mark
FM 422	Corporate	04	40	60
	Restructuring			

Objectives	 To enable the students to understand fundamentals of corporate restructuring and its trend To make the students aware on legal & regulatory framework related to M&A To help the students learn the methods of business valuation To help the students develop skill in analysying different strategies related to M&A
Pre-Requisites	Basic knowledge of company, Indian Companies Act, Corporate governance and SEBI
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case study method of teaching and sessions are planned to be interactive with focus on problem solving activities.

Unit	Topics	Hours
I	Basics of Corporate Restructuring Corporate Restructuring – Definition, Objectives, Forms, Significance and Limitations, Merger vs Acquisition, Merger & Acquisition trends in India and International Level.Strategic Procedure and Issues in Merger &	10
	Acquisition	
II	Theories of Merger and Legal Framework Theories of Merger, Motives of Merger, business valuation process and Legal and Regulatory Framework of Merger and Acquisition(M&A)	10
	Valuation of Business in Merger and Due Diligence	
	Business Valuation-Concept and Factors affecting the Value of Firm,	
III	Business Valuation Methods-Asset Based Method, Discounted Cash Flow(DCF) and Market Based Approach, Due Diligence- Meaning, Aspects and Types	10
	Merger & Acquisition Strategies and Demerger	
IV	Takeover- Meaning, Types, Motives, Strategies and Anti-Takeover Defences, Share Buyback, Leverage Buy Out(LBO), Management Buy Out (MBO), Strategic Alliance and Joint Venture, Strategic Alliance vs. Joint	10

	Venture Demerger- Meaning, Merits and Demerits, Demerger vs Reconstruction	
V	Case Studies on the above Topics	08
Total		48

- T1.J. Fred Weston, Juan A. Siu & Brian A. Johnson, Takeovers, Restructuring, and Corporate Governance (Prentice Hall Finance Series), 3rd edition, Pearson;
- T2. J. Fred Weston, Kwang S. Chung & Susan E. Hoag, Mergers, Restructuring and Corporate Control, 1st Edition, Prentice Hall
- T3. Prasad G. Godbole, Mergers, Acquisitions and Corporate Restructuring,2nd edition, Vikas Publishing House
- T4.Bhagaban Das, Debdas Raskhit & Sathya Swaroop Debasish, Corporate Restructuring Merger, Acquisition and Other Forms, 1st edition, Himalaya Publishing House

Reference Books:

- R1. David Vance, Corporate Restructuring :From Cause Analysis to Execution,1st edition, Springer
- R2. Sheeba Kapil & Kanwal N. Kapil, Mergers and Acquisitions: Strategy, Valuation, Leveraged Buyouts, and Financing,2nd edition, Wiley Publication
- R3. Patrick A. Gaughan, Mergers, Acquisitions, and Corporate Restructurings,7th edition Wiley Publication

	At the end of the course, the students will be able to:
Course Outcomes (CO)	 CO1. develop conceptual clarity on different aspects of corporate restructuring CO2. develop critical thinking skills in analysing different issues related to corporate restructuring CO3. develop ability to make business valuation using different techniques CO4. develop ability to analyse different M&A strategies and its implication
	for business

HRM 431 Labour Legislation & Indian Labour Code

Sub. Code	Subject Name	Credit	Internal Mark	External Mark
HRM 431	Labour Legislation & Indian Labour Code	4	40	60

Objectives	• To make the students aware on growth and origin of labour legislation
	• To help the students acquire the knowledge of substantive as well as procedural contents of different labour codes.
	To develop insights into cases related to labour laws.
	• To develop an insight into the Wage Law.
	• To develop skills in analysing labour issues and its relation to different labour legislation
Pre-Requisites	Basic knowledge of IR and law

Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case
	study method and sessions are planned to be interactive with focus
	on problem solving and group discussion

Unit	Topics	Hours
	Concept of labour Legislation & Labour Welfare	
	Origin of Labour Legislation & Factors Influencing Labour Legislations	
Ι	Concept, Scope, Objectives & Types, Theories and Principles, Social	08
	Assistance and Social assurance.	
	Code on Wages 2019	
II	Minimum Wages Act, 1948, Payment of Wages Act, 1936, Payment of	
	Bonus Act, 1965, Equal Remuneration Act, 1976	10
	Industrial Relations Code 2020	
	Trade Unions Act, 1926, Industrial Employment (Standing Orders) Act,	
III	1946, Industrial Disputes Act, 1947	10
	Code on Social Security 2020	
	The Employees' Compensation Act, 1923, The Employees' State Insurance	12
IV	Act, 1948, The Maternity Benefit Act, 1961	
	Occupations Safety, Health and Working Conditions Code 2020	
	The Factories Act, 1948	
V	Case Study (Based on Above Units)	8
Total		48

Text Books:

T1. P. K. Padhi: Labor and Industrial Laws, 4th edition, PHI

- T2. S. N. Mishra Labour Industrial Laws With Latest Amendments: Latest edition(2020-2021)Central Law Publication
- T3 P. L. Malik, Handbook of Labour and Industrial Law, 19th edition, Eastern Book Company, New Delhi.

T4. Chaturvedi, S.M. Labour and Industrial law, 1st edition, Central Law Agency, Allahabad **Reference Books & Other materials :**

- R1. Saurabh Munjal & Vaibhav Munjal, 1st edition, Handbook on Labour Wage Code Bloomsburry Professional India
- R2. Taxmann ,New Labour & Industrial Laws
- R3 Labour Law reporters
- R4. New Labour Code Bare Acts

	At the end of the course, the students will be able to:
Course Outcomes(CO)	 CO 1. To understand concept of labour legislation and its role in an organisation CO2. To demonstrate critical thinking and problem solving skills to resolve labour related issues under different labour
	legislation

CO3. To develop decision making skills in handling labour issues CO4. To demonstrate ability to apply knowledge of labour legislations to resolve real life labour problems

HRM 432 Strategic Human Resource Management

Sub. Code	Subject Name		Credit	Internal Mark	External Mark
HRM 432	Strategic Resource Management	Human	4	40	60

Objectives	 To make the students understand the linkage between organisational strategy and HRM strategy To familiarize the students with different strategic aspects of HRM & its practical implication To help student understand nature of global corporation and its implication for HRM 	
	• To develop skills of students in critically analysing strategic HR issues in domestic and global organisations	
Pre-Requisites	Basic knowledge of HRM & Strategic Management	
Teaching Scheme	Regular classroom lectures, ICT tools as and when required, case study method of teaching and sessions are planned to be interactive with focus on problem solving and group discussion	

Unit	Topics	Hours
Ι	Basics of SHRM Evolution of SHRM, Concept & Importance, Strategic Fit, Traditional HRM Vs Strategic HRM, SHRM Process, Role of HR, Strategic HRM Models-High Performance Management Model, High Commitment Management Model& High Involvement Management Model	08
Π	HR Strategy Formulation Corporate Strategy and HR Strategy, Aligning HRM systems & Business Strategy-Creating sustainable competitive advantage, HRM practices & Organisational outcome, Linking Business Strategy to HRM practices Employee Resourcing- Workforce planning, Developing Employee Value Propositions & Employer Brand, Flexibility & Retention Strategy, Managing Diversity & talent, Design & Redesign of Work system- Outsourcing & Offshoring, Impact of Technology, Designing & Implementing Work-Life Practices	12
III	HR Strategy Development & ExecutionStaffing-strategic issues & Approaches, Aligning performance, reward and career development system with strategy, Strategic HRD & EmployeeRelation, Employee Separation- strategic issuesGlobal HRM	
IV	Global Corporate Evolution, Global Mega trends affecting HR, Global vs Domestic HRM, Implication of globalisation on HR function-	12

	Organisational Design, Staffing, Training & Development, Performance, Compensation & Benefit Management, Strategic issues in globally managing human resources	
V	Case Study (Based on Above Units)	8
Total		48

- T1. Jeffrey A. Mello Strategic Human Resource Management,4th edition South-Western College Publishing;
- T2. Tanuja Agarwala, Strategic Human Resource Management Paperback 1st Edition, Oxford University Press
- T3. Michael Armstrong, Handbook of Strategic Human Resource Management,3rd Edition, Kogan Page
- T4. Peter. J. Dowling, Marion Festing and Allen D. Engle, Sr, International Human Resource Management,6th edition, Cengage Learning

Reference Books

- R1. Dreher, Dougherty, G.F. & Thomas, W. 1st edition, Human Resource Strategy, Tata McGraw Hill
- R2. Greer, C.R., Strategic Human Resource Management: A General Managerial Approach, 2nd Edition, Pearson Education Asia.
- R3 James N. Baron & David M. Kreps ,Strategic Human Resources: Frameworks for General Managers 1st edition Wiley
- R4. Ellen Earst Kossek and Richard N. Block, Managing Human Resources in the 21st Century—From Core Concepts to Strategic Choice,1st edition, South Western College Publishing,

	At the end of the course, the students will be able :		
Course	CO 1 To understand concept of strategic human resource		
Outcomes(CO)	management and its application in organisation		
	CO2. To demonstrate critical thinking and problem solving skills		
	to resolve strategic issues related to HRM		
	CO3. To develop strategic decision making skills in HRM		
	CO4. To demonstrate ability to apply knowledge of Strategic HRM		
	to resolve real life problems		